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Cover photos and above photo from Penn State Live
Dear Parents & Family Members—

A student’s success depends on many things. It depends on deep commitment and a clear sense of purpose, a desire to take responsibility and make good choices, an openness to learn from mistakes and embrace new challenges. In the most fundamental ways, a student’s success depends on the student. It comes from within.

But a student’s success also depends on the support and encouragement of others. It depends on University programs and services designed and implemented with student success in mind. It depends on the support and love of parents and family members. It depends on you and us and so many others, and it requires our collective willingness, in just the right moment, to simply let go.

We want all Penn State students to have the opportunity to succeed. We want them to experience the excitement of discovery in their academic and personal pursuits, to learn, to grow, to find their life’s path and purpose, to take responsibility for themselves and others. And we want them to do so safely and securely; challenged by the experience, but nurtured through it, too.

We cannot achieve that ambition without your direct involvement and contribution. Please participate in as many Parents Program activities and opportunities as time allows. Let us know what we can do for you. Tell us about your experience at Penn State. Help us be the very best we can.

With all of us working together, Penn State will remain among the finest universities in the land. Together, our students—all of them—will have every good chance to succeed. They and we should expect nothing less.

Sincerely,

Rob Pangborn
Vice President and Dean for Undergraduate Education

Damon Sims
Vice President for Student Affairs
A MESSAGE FROM
THE PARENTS PROGRAM

Welcome to the Penn State family!

Having a college student is one of the most rewarding times in a family. At Penn State, we believe that student success is enhanced when parents and family members engage in an effective working partnership with our institution. With that in mind, the Parents Program strives to:

- Serve as a central resource for access to information and referrals
- Enhance parent and family involvement opportunities
- Provide information about the student experience at Penn State
- Communicate regularly with parents and families

The Parents & Families Guide aims to familiarize you with numerous University resources that will assist in guiding your student during their years at Penn State. Inside you will find helpful information about the college transition process, community standards and policies, degree requirements and academic services, opportunities and resources for student engagement beyond the classroom, and information about important student support services. We have also included a reminder checklist of priority items for students and families to complete prior to arriving to campus for the start of the semester.

Our staff is available to help answer your questions, make referrals and provide timely information to assist you. Should you have additional questions or you want to learn more about volunteer opportunities available for parents and family members, we encourage you to visit the Parents Program website or contact our office.

Again, welcome to Penn State. We look forward to partnering with you!

Cynthia Hill
Director, Penn State Parents Program

Stay Connected:

To the Parents Program: parents.psu.edu
  Email: parents@psu.edu
  Facebook: facebook.com/PSUparentsandfamilies
  Twitter: @PSUParentsPrgm
  #ihaveaNittanyLion
  Keep your contact information up-to-date at https://parentinfo.psu.edu

To Penn State: www.psu.edu
  Facebook: facebook.com/pennstate
  Twitter: @PennState
  PSUAlert:
  Twitter: @PSUAlertUP
  Facebook: facebook.com/pennstate

Parents
& Families
Weekend

Join us
OCTOBER 14 - 16, 2016
for a special weekend that includes a variety of campus-wide programs and family-friendly events. Lodging fills up quickly; make your arrangements soon. Visit parents.psu.edu for more information.

Penn State Parents Program
defendants.psu.edu
parents@psu.edu
814.863.1313
The First Year at Penn State
Now that your student has made the decision to attend Penn State, you may be wondering what you can do to enhance their success, and you may be concerned about the transition ahead.

The First-Year Learning Outcomes serve as the foundation for our orientation and transition programming. Our Student Orientation & Transition Programs office has primary responsibility for delivering transition programs. In addition, we provide an overview of the first year of college and outline Penn State’s vision for the roles that the student, University, and parents and family should play to assist with a successful transition to Penn State.

Student Orientation & Transition Programs
102 Wagner Building
814-865-4178
orientation.psu.edu

The Office for Student Orientation & Transition Programs, through collaborative partnerships, provides a comprehensive learning experience for Penn State undergraduate students that supports a successful academic, social, and personal transition to the University. This is accomplished for new and continuing students, and their parents/family members, through programs such as:

• Change-of-Campus Welcome
• Link UP (A visit program for students considering a campus change)
• New Student Orientation
• Transfer Student Orientation
• Welcome Week Programs (at the start of each semester)

Undergraduate student leaders volunteer their time throughout the academic year and are employed throughout the summer to assist new students, parents and family members at each stage of their transition to the University.

Penn State First-Year Learning Outcomes and Competencies
The First Year Learning Outcomes and Competencies were developed to improve students’ success by increasing academic and social integration into the University. These outcomes and competencies are now being used as the basis for examining the first year experience at Penn State.

In addition to achieving Penn State’s General Education Learning Outcomes (edge.psu.edu/gened.shtml), at the end of the first year of academic study, the student will:

• Understand and meet academic expectations; engage in active learning and use effective time management to balance academic work with extra-curricular activities.
• Learn about the value of higher education to both society and to individuals; appreciate the value of the general education curriculum and the worth of lifelong learning and scholarship.
• Be familiar with student services and academic resources on campus; actively use those resources and interact with staff.
• Engage with faculty in and outside of the classroom.
• Interact effectively with peers in social settings, and through educationally purposeful student activities.
• Refine short-term and long-term academic goals; learn about career management; establish more specific career goals.
• Achieve a higher competency in writing, note-taking, active reading, critical thinking and quantitative reasoning to be able to master college-level work.
• Expand knowledge of human diversity and cultural competence; effectively interact with others.
• Engage in activities leading to improved personal health and fitness; learn about making responsible decisions in a college environment.
• Be a positive and contributing member of the Penn State community; engage in community service activities; develop an understanding of sustainability and how to incorporate sustainable behaviors in daily activities.

Approved by: The Pennsylvania State University First Year Experience Committee, April 2005.
The First College Year

Your student’s first year of college may be emotional for both you and your student. Families who understand the cycle and rhythm of the academic year can help their student negotiate critical transition points. The following are some of the typical opportunities and adjustment issues that may be part of your student’s first year experience.

The First Weeks – Navigating a New World

Students are experiencing college life for the first time. They are excited to explore both academic and co-curricular opportunities and are trying to make connections with other students, staff and faculty. Almost everything is a new experience. Students may be:

- Excited and apprehensive
- Exploring new freedoms
- Learning to manage new responsibilities
- Feeling homesick and lonely
- Trying to find their place socially
- Anxious about new academic challenges

Mid-Semester – Reality Check

Classes are in full swing. Early assignments and exams have been returned, and students may be surprised (either pleasantly or unpleasantly) by their grades. Students start to realize that friends from the first few weeks may or may not stick around. The roommate honeymoon ends. Students may be:

- Feeling more or less confident about academic abilities or choices
- Making adjustments to study habits and time management skills
- Asking themselves whether they fit in socially
- Seeking additional opportunities to become involved on campus
- Dealing with consequences of poor decision making
- Meeting with academic advisers to select courses for next semester
- Excited or apprehensive about heading home during break

End of First Semester – Information and Stress Overload

Students are sorting out how to approach their first final exam period as the first semester winds down. The realization that academic work in college is much harder than high school has set in for many. For those who have procrastinated or stumbled in the early months, the pressure is now a reality. Students who have joined various student organizations may have end-of-semester social commitments. Students may be:

- Feeling more confident about the lay of the land and the friends they have made first semester
- Anxious about adequately preparing for final exams
- Finding it more difficult to get along with their roommate
- Overwhelmed by the number of commitments they have in the coming weeks
- Excited or apprehensive about heading home for break

Second Semester – A New Beginning

While a new semester is a fresh start, it is heavily influenced by the experience students had their first semester and during break. Some students will enjoy being home and reconnecting with their families and friends, which may make it harder to return, while others experience challenges at home that make them excited about being back on campus. First semester grades and confidence in the friendships they established last term also influence their excitement or apprehension about the start of the new semester. During second semester students may be:

- Feeling a renewed interest in opportunities to make connections
- Getting more involved and even taking leadership roles in co-curricular activities
- Working to find a balance between academic and social commitments
- Thinking about living arrangements and roommates for their second year
- Contemplating their academic interests, strengths, and choice of major
- Meeting with their academic adviser to select appropriate courses to meet their goals
- Exploring internship and employment opportunities for winter or summer break

Partnering with Penn State

We recognize and appreciate the important role that you have played in the life of your student prior to arriving at Penn State. We want this role to continue by cultivating an effective partnership during your student’s college career even as your role changes to that of a coach or advisor. Well-informed family members can help us connect students with the resources available to them and, in the end, help to ensure your student is successful.

Your Student’s Responsibility

At Penn State, we expect our students to:

• Become increasingly responsible for their own actions including their academic and social decisions
• Abide by community standards
• Explore the educational opportunities available, select a major in which they will succeed and enjoy, and put forth their best efforts in the classroom at all times
• Take advantage of the tremendous array of opportunities outside of class by choosing meaningful ways to become active citizens in the campus and broader community

Penn State’s Role

Penn State aims to:

• Be the most student-centered research university in the country
• Have faculty and administrators that strive to support our students by providing them with the necessary resources to be successful both in and out of the classroom
• Take an active role in meeting this goal through general outreach and communication to our parents and family members

Supportive Family Involvement

Many incoming college students see their family members as trusted coaches and sources of support in life, which is not likely to change when they begin their Penn State career. While your student is beginning a new chapter, we hope you will not underestimate the important role you will continue to play in their lives. Students need you to support their growth, development, and independence, and to be a stable force in their ever-changing world. The Parents Program is here to support you in your efforts to guide your student throughout this chapter.

1. Support Student Autonomy

Young adulthood is a time when your relationship changes from an adult-to-child relationship to an adult-to-adult relationship. Does this mean that your student doesn’t need you? Absolutely not. Support your student’s autonomy by actively redefining your relationship, relinquishing unnecessary control, and encouraging responsibility and problem solving.

2. Stay Connected

Expect that your student will not respond to all of your contacts whether by phone, email or even “snail” mail, but know that they appreciate hearing from you. Be sure to visit, but not too often. Parents & Families Weekend, October 14-16, 2016, is an excellent way to reconnect with your student.

3. Check In

Your student is experiencing new viewpoints and perspectives that may challenge prior belief systems. Allow them to explore ideas without being judgmental. Understand that changes in viewpoints, behavior, dress, eating and sleeping habits, and relationships with family members are all to be expected. However, if you suspect that some of these changes may be signs of bigger problems, trust your instincts. Your student may need you to refer them to the appropriate resources described in this Guide.

4. Be Knowledgeable about Campus Resources

Utilize the resources available in the Parents & Families Guide and the Parents Program website (parents.psu.edu). Help your student navigate the University by referring them to the appropriate resources. By acting as a referral source, you can demonstrate that you are interested in your student’s life at the University, and at the same time, you empower your student to solve their own problems.

5. Continue to Have Difficult Conversations

You still have influence on your student’s behavior. In college, your student will have to make their own decisions about what time to get up in the morning, when to study, when to exercise, which organizations to participate in, whether or not to eat healthily, whether or not to drink alcohol, and whether or not to engage in romantic relationships. Although you cannot force your student to behave as you would want them to, parents can create an atmosphere of open communication. Your student will not only appreciate that you respect them as an adult, but will also be more likely to turn to you for guidance.

6. Students Don’t Become College Students Overnight

The first year of college can be full of indecision, insecurities, disappointments, and, most of all, mistakes. It’s also full of discovery, inspiration, good times, and exciting people. It may take a while for your student to realize that their idealistic images of what college is all about may be wrong. The reality is that there are times in college when your student might be scared, confused, and overwhelmed, which is normal and to be expected.

7. Expect Change

Your student will change, and so will you. College and the experiences associated with it can effect changes in social, vocational, and personal behavior and choices. It’s natural, inevitable, and it can be inspiring. It is also challenging. You can’t stop change; you may never understand it; but you can accept it, which is to you and your student’s advantage.

8. Trust Your Student

College is a time for students to discover who they are. Finding oneself is a difficult enough process without feeling that the people whose opinions you respect most are second-guessing your own uncertainties. Trust your student and trust the job you have done in getting them to this point.

Penn State Reads
pennstatereads.psu.edu

Penn State Reads is an initiative sponsored by Undergraduate Education, Student Affairs, the Office for Student Orientation & Transition Programs, and the University Libraries. It is designed to provide a shared experience among new first-year students, encourage intellectual engagement within and beyond the classroom, stimulate critical thinking, and foster a deeper connection to Penn State’s mission and core values. Students will receive a copy of the book at New Student Orientation, and they should read it prior to participating in Welcome Week activities. Students will have the opportunity to participate in a variety of programming and discussions that will connect to the themes of the book to challenges facing college students today.

_The Circle_, by Dave Eggers, is the 2016-17 Penn State Reads book. Set at some time in the future, the book tells the story of Mae Holland, a recent college graduate who is hired at a powerful tech company that revolutionized the Internet. _The Circle_ was selected because it raises timely questions about technology and its consequences, privacy and surveillance, the limits of human knowledge, and democracy. Dave Eggers is an award-winning American writer and visual artist. He also co-founded 826 National, a non-profit writing and tutoring center in San Francisco for kids ages 6 – 18, and ScholarMatch, which connects donors with students in an effort to make college more affordable. Eggers will be visiting Penn State in October to discuss his book with students.

Additional information for parents and family members is available on the program website and through social media.

New Parents & Families
Welcome Activities

**SUMMER: Sunday, June 26, 2016**

Location: Private Dining Rooms A&B, Redifer Commons
Session 1: 11:00 a.m. to noon
Session 2: 1:30 p.m. to 2:30 p.m.

Come talk with representatives from Housing, Food Service, University Police, Assignments, Residence Life, and the Parents Program. Everyone is welcome.

**FALL: Friday, August 19 & Saturday, August 20, 2016**

Location 1: Bigler & Curtain Intersection
Location 2: Pollock & Shortlidge Intersection
10:30 a.m. – 4:30 p.m.

The Penn State Parents Council welcomes you to campus and answers any last minute questions at two key locations on campus. Stop by to ask for directions, pick up a campus map, or talk with families who have already supported their student in a successful transition to Penn State.

**WINTER: Saturday, January 7, 2017**

HUB-Robeson Center
Time TBD

As your student’s move-in day comes to a close, join us for an informal send-off reception where you will meet Penn State parent volunteers and staff from our Student Orientation & Transition Programs office and the Parents Program. We will be available to answer lingering questions before you depart for home. Light refreshments will be provided.

Tips for Student Success
Encourage your student to get involved!

Students who are involved in out-of-class activities make friends more quickly and feel a greater sense of satisfaction with their college experience than those who do not. Engaging in co-curricular activities also presents students with opportunities to enhance their leadership skills, decision-making ability, time management skills, and ability to work in teams.

Coach your student to get to know at least one faculty or staff member.

Students who interact with at least one faculty or staff member outside of class feel more comfortable in their new environment and more acclimated to college. Toward the middle of their first semester, ask your student how many staff and instructors he or she has visited during office hours.

Encourage your student to consider academic responsibilities to be a full-time job.

Developing sound time management and study skills are often challenging for new students. College course work tends to require students to engage in more self-directed study outside of the classroom and complete a higher volume of work. Students who commit to a 30 to 40 hour academic week (hours in class + hours studying = 30–40 hours) tend to achieve more academic success then peers who do not put forth appropriate study time.

New Student Arrival Checklist

Stay Connected
- Complete the parent information form at parentinfo.psu.edu (need student’s ID number)
- Add parents@psu.edu to your address book to ensure that you receive communications from the Parents Program
- Consider volunteering for the Parents Program
  www.parents.psu.edu/involvement.shtml
- Subscribe to the Penn State Parents and Families News at headlines.psu.edu
- Connect with Penn State and the Parents Program social media (page 3)

Healthcare (pages 32-34)
- Students must submit their immunization records; instructions are available at studentaffairs.psu.edu/health
- Students should copy and bring insurance and prescription cards. Students without health insurance can purchase it through Penn State (page 33)
- Students should have information about their current and maintenance prescription medications (Prescription refills are available at UHS)
- Subscribe to the Family Health Line at studentaffairs.psu.edu/health/contact/healthline
- Students assigned to on-campus housing must review the information about meningococcal disease/meningitis and the vaccine and provide documentation of receipt of the vaccine or provide a written waiver. (page 33)

Remind Your Student to Complete the Following Online Modules
- Penn State SAFE (Student Alcohol Feedback and Education) (page 37, edge.psu.edu/firstyear)
  •Family version: edge.psu.edu/firstyear/parents.shtml
- Penn State AWARE (Sexual Assault Awareness Module) (page 37, edge.psu.edu/firstyear)
- Know the Code quiz studentaffairs.psu.edu/conduct/
- Course Registration Module, orientation.psu.edu/homework

Pay Tuition Bill (pages 17-18)
- An email is sent when the bill is ready
- Fall semester due mid-August
- Spring semester due mid-December
- Students must consent to do business electronically and sign the Financial Responsibility Agreement (FRA) in LionPATH prior to enrolling in classes
- Students must grant parent access to tuition bills in order for parents to view and pay tuition bills
- Discuss getting online access with your student for Tuition bills and Hope/Lifetime Tax Credit using Higher One
- Plan for future semesters at tuition.psu.edu

Reserve Lodging for Parents and Families Weekend
- Parents Program Transportation and Lodging
  parents.psu.edu/travel.shtml
- The Nittany Lion Inn and The Penn Stater
  pennstatehotels.com
- Visitor’s Bureau visitpennstate.org

Prepare for Move-In Day
- Students can view room assignments and roommate information at eliving.psu.edu
- Students should contact their new roommate to make introductions and discuss what to bring
- Read about what to pack and what to leave behind at arrival.psu.edu
- Students should map out the location of their classes
  geog.psu.edu/print-campus-maps
- Students should explore purchasing or renting textbooks (can be ordered online, bundled, and picked up) through the Penn State Bookstore: psu.bncollege.com
- Review move-in procedures; print out parking information at arrival.psu.edu
- Add funds to student’s LionCash+ account
  www.idonline.psu.edu

General Topics for Discussion
- Encourage your student to participate in Welcome Week activities
  welcomeweek.psu.edu
- Discuss campus safety and decisions regarding alcohol and drug use and policies (pages 35-40)
- Discuss time management, study skills, and mutual expectations for staying in touch
- Talk about how your student will finance their education
- Remind your student to read The Circle by Dave Eggers, the 2016 Penn State Reads selection
- Learn more about student programs and services available to assist your student
- Provide reminder of life skills (including doing laundry, managing bank account, eating well)
- Remind your student to check their Penn State e-mail account frequently (webmail.psu.edu). University offices or departments will communicate important information to the student’s Penn State e-mail address (……@psu.edu)
- Remind your student to add their cell phone number to the PSUAlert system at psualert.psu.edu to receive text and/or voice alerts
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<td><strong>SUMMER SESSION II 2016</strong></td>
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<tr>
<td>New Student Arrival Day ¹</td>
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<tr>
<td>Summer Welcome (for new summer semester students)</td>
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<tr>
<td>Classes Begin</td>
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<tr>
<td>Drop Period ²</td>
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<tr>
<td>Add Period ²</td>
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<tr>
<td>Independence Day (observed) – No Classes</td>
</tr>
<tr>
<td>Late Drop Ends ²</td>
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<tr>
<td>Withdrawal Deadline</td>
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<tr>
<td>Classes End</td>
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<tr>
<td>Study Day</td>
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<tr>
<td>Final Exams</td>
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<tr>
<td>Residence Halls close at noon</td>
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<tr>
<td><strong>FALL SEMESTER 2016</strong></td>
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<tr>
<td>Fall Semester Tuition Bill Arrives (to student’s email account)</td>
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<tr>
<td>Fall Semester Tuition Due</td>
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<tr>
<td>New Student Arrival Days ³</td>
</tr>
<tr>
<td>Welcome Week</td>
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<tr>
<td>Classes Begin</td>
</tr>
<tr>
<td>Drop Period ²</td>
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<tr>
<td>Add Period ²</td>
</tr>
<tr>
<td>Labor Day – No Classes</td>
</tr>
<tr>
<td>Parents &amp; Families Weekend</td>
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<tr>
<td>Late Drop Ends ²</td>
</tr>
<tr>
<td>Residence Halls close at 10:00 a.m.</td>
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<tr>
<td>Thanksgiving Holiday – No Classes</td>
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<tr>
<td>Residence Halls reopen at 3:00 p.m.</td>
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<tr>
<td>Withdrawal – Deadline</td>
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<tr>
<td>Classes End</td>
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<tr>
<td>Study Days</td>
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<tr>
<td>Final Exams</td>
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<tr>
<td>Residence Halls close at 4:00 p.m.</td>
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<tr>
<td><strong>SPRING SEMESTER 2017</strong></td>
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<tr>
<td>Spring Semester Tuition Bill Arrives (to student’s email account)</td>
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<tr>
<td>Spring Tuition Due</td>
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<tr>
<td>New Student Arrival Day ¹</td>
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<tr>
<td>Residence Halls open at 8:00 a.m. for returning students</td>
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<tr>
<td>Winter Welcome</td>
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<tr>
<td>Classes Begin</td>
</tr>
<tr>
<td>Drop Period ²</td>
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<tr>
<td>Add Period ²</td>
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<tr>
<td>Martin Luther King Day – No Classes</td>
</tr>
<tr>
<td>Residence Halls close at noon</td>
</tr>
<tr>
<td>Spring Break – No Classes</td>
</tr>
<tr>
<td>Residence Halls reopen at 10:00 a.m.</td>
</tr>
<tr>
<td>Late Drop Ends ²</td>
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<tr>
<td>Withdrawal Deadline</td>
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<tr>
<td>Classes End</td>
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<tr>
<td>Study Days</td>
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<tr>
<td>Final Exams</td>
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<tr>
<td>Residence Halls close at 4:00 p.m.</td>
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¹ New international students will arrive several days prior to this date.
² These dates apply to full semester courses.
Academic Overview and Resources

The Penn State Degree
The Penn State undergraduate degree is designed to help students develop a breadth of skills as well as depth of knowledge in a content area. Breadth is structured around general education, and depth is acquired through the major.

General Education Requirements
General education represents the foundation of a Penn State education and is designed to help students develop a breadth of skills and knowledge. For additional information: handbook.psu.edu/content/general-education.

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<tr>
<th>SKILLS</th>
<th>CREDITS</th>
<th>OBJECTIVE</th>
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<tr>
<td>Writing and Speaking</td>
<td>9</td>
<td>Communicate clearly in both writing and speaking</td>
</tr>
<tr>
<td>Quantification</td>
<td>6</td>
<td>Develop proficiency in working with numbers and logic</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>15</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>KNOWLEDGE</th>
<th>CREDITS</th>
<th>OBJECTIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Natural Sciences</td>
<td>9</td>
<td>Understand how scientists reason, draw conclusions, and think critically</td>
</tr>
<tr>
<td>Arts</td>
<td>6</td>
<td>Understand and appreciate creative works and their contributions to society</td>
</tr>
<tr>
<td>Humanities</td>
<td>6</td>
<td>Develop an understanding of human values and perspectives</td>
</tr>
<tr>
<td>Social and Behavioral Sciences</td>
<td>6</td>
<td>Understand and predict human behavior</td>
</tr>
<tr>
<td>Health and Physical Activity</td>
<td>3</td>
<td>Gain exposure to knowledge, attitudes, and skills needed to live healthfully</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>30</strong></td>
<td></td>
</tr>
</tbody>
</table>

Major Requirements
Major requirements differ for each major and in each academic college. Generally, major requirements include prescribed courses (courses all students in the major take), additional courses (courses students choose from a limited list), and supporting courses (courses students choose with help from an academic adviser to fit individual interests and goals).

Other Requirements
Depending on the college and major, a degree program may also include world/foreign language proficiency, internship experience, human diversity courses, and/or electives.

Declaring a Major
There are more than 160 majors offered at the University Park campus. Most students will declare a major in their second year.

Most majors at Penn State require a minimum cumulative grade-point average (CGPA) of 2.00 and third-semester standing for entrance. Some majors have additional requirements for entrance, such as stronger academic records, completion of specific courses, or demonstration of special talent.

A few majors have more applicants than can be accommodated because of space, faculty, or other resource limitations and are under administrative enrollment control.

Currently, the following majors are under administrative enrollment control for students admitted to the University in the summer or fall of 2016:

- **Smeal College of Business:**
  - Accounting
  - Corporate Innovation and Entrepreneurship
  - Finance
  - Management
  - Management Information Systems
  - Marketing
  - Risk Management
  - Supply Chain and Information Systems

- **College of Communications:**
  - Advertising/Public Relations

- **College of Earth and Mineral Sciences:**
  - Petroleum and Natural Gas Engineering

- **College of Engineering:**
  - Aerospace Engineering
  - Architectural Engineering
  - Biomedical Engineering
  - Chemical Engineering
  - Civil Engineering
  - Computer Engineering
  - Computer Science
  - Industrial Engineering
  - Mechanical Engineering
  - Nuclear Engineering

To be guaranteed entrance to these majors, students must be enrolled in the college offering the major or in the Division of Undergraduate Studies and, within a designated credit window, complete the required courses and have the minimum CGPA required for the intended major. Other requirements may also apply. Students are strongly encouraged to work closely with an academic adviser and to review the specific entrance criteria for intended majors at advising.psu.edu/entrance-major-requirements.
Academic Colleges
Penn State grants degrees in majors housed within academic colleges. University Park campus is home to twelve of Penn State’s academic colleges. Students should consider both the overall perspective of the academic college as well as the particular major when making decisions about academic direction. All first-year students are enrolled in an academic college or in the Division of Undergraduate Studies.

- **College of Agricultural Sciences** applies life sciences and business principles to managing the environment and its resources. [agsci.psu.edu](http://agsci.psu.edu)
- **College of Arts and Architecture** refines students’ creative talents and commitment to performance, design, and the visual arts. [artsandarchitecture.psu.edu](http://artsandarchitecture.psu.edu)
- **Smeal College of Business** focuses on gathering, analyzing, and processing information for decision making in the business world. [smeal.psu.edu](http://smeal.psu.edu)
- **College of Communications** focuses on mass media’s functions, responsibilities, changes, and impact on society. [comm.psu.edu](http://comm.psu.edu)
- **College of Earth and Mineral Sciences** focuses on the earth, the environment, and energy resources through study of the earth sciences. [ems.psu.edu](http://ems.psu.edu)
- **College of Education** focuses on learning processes and challenges and develops knowledge and skills in a content area in order to teach and counsel others. [ed.psu.edu](http://ed.psu.edu)
- **College of Engineering** focuses on the application of mathematical and physical science principles to solving technical and societal problems. [www.engr.psu.edu](http://www.engr.psu.edu)
- **College of Health and Human Development** seeks to improve human health and well-being through study of science, business, and social and psychological sciences. [hhd.psu.edu](http://hhd.psu.edu)
- **College of Information Sciences and Technology** applies technology and teamwork principles to solving problems. [ist.psu.edu](http://ist.psu.edu)
- **College of the Liberal Arts** develops knowledge in the social sciences, humanities, and languages and builds critical thinking, complex reasoning, communication, and writing skills. [la.psu.edu](http://la.psu.edu)
- **College of Nursing** develops professional and technical skills in health care. [nursing.psu.edu](http://nursing.psu.edu)
- **Eberly College of Science** develops knowledge in the mathematical, physical, and life sciences as well as skills in scientific research. [science.psu.edu](http://science.psu.edu)

KEY: Course Requirements
- Math 140*
- Math 110**
- Chem 110*
- World/Foreign Language†

* Majors that require Math 140 and Chem 110 have a strong focus on applying scientific principles using calculus and other scientific disciplines.
** Majors that require Math 110 focus on analytical problem solving, often in a business setting.
† Majors that require world/foreign language proficiency have either an intercultural focus or a liberal arts foundation indicative of breadth of knowledge.

Division of Undergraduate Studies
101 Grange Building
814-865-7576
dus.psu.edu

The Division of Undergraduate Studies (DUS) enrolls and advises students who are exploring majors in multiple academic colleges. Students choosing from more than one possible major may start in the division and, after exploring and selecting a major/college and meeting eligibility requirements, move into an academic college within their first two years.

Academic Advising at Penn State
Penn State students receive academic advising from professional and/or faculty advisers. Students can find their assigned adviser’s contact information in Starfish.

Academic advising contacts at Penn State are initiated by students. Students are encouraged to meet with their assigned adviser at least once a semester and as often as needed to successfully plan and manage their goals. Students are encouraged to seek a partnership with their assigned adviser to help them be intentional about the educational opportunities available at Penn State.

Academic advisers are prepared to:
- Help students identify and achieve their academic goals
- Promote intellectual discovery
- Encourage students to engage in both in- and out-of-class educational opportunities
- Encourage students to become self-directed learners and decision makers

For additional information: [advising.psu.edu](http://advising.psu.edu).

### Academic Advising Centers

<table>
<thead>
<tr>
<th>COLLEGE</th>
<th>ADDRESS</th>
<th>PHONE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agricultural Sciences</td>
<td>101 Agricultural Administration Bldg.</td>
<td>814-865-7521</td>
</tr>
<tr>
<td>Arts &amp; Architecture</td>
<td>104 Borland Bldg.</td>
<td>814-865-9523</td>
</tr>
<tr>
<td>Business</td>
<td>202 Business Bldg.</td>
<td>814-863-1947</td>
</tr>
<tr>
<td>Communications</td>
<td>204 Carnegie Bldg.</td>
<td>814-865-1503</td>
</tr>
<tr>
<td>Division of Undergraduate Studies</td>
<td>Grange Bldg. Lobby</td>
<td>814-865-7576</td>
</tr>
<tr>
<td>Earth &amp; Mineral Sciences</td>
<td>14 Deike Bldg.</td>
<td>814-863-2751</td>
</tr>
<tr>
<td>Education</td>
<td>228 Chambers Bldg.</td>
<td>814-865-0488</td>
</tr>
<tr>
<td>Engineering</td>
<td>208 Hammond Bldg.</td>
<td>814-863-1033</td>
</tr>
<tr>
<td>Health &amp; Human Development</td>
<td>5 Henderson Bldg.</td>
<td>814-865-2156</td>
</tr>
<tr>
<td>Information Sciences &amp; Technology</td>
<td>104 IST Bldg.</td>
<td>814-865-8947</td>
</tr>
<tr>
<td>Liberal Arts</td>
<td>See advisers by major/minor at la.psu.edu</td>
<td>814-865-2545</td>
</tr>
<tr>
<td>Nursing</td>
<td>210 Nursing Sciences Bldg.</td>
<td>814-863-2229</td>
</tr>
<tr>
<td>Science</td>
<td>221 Ritenour Bldg.</td>
<td>814-863-3889</td>
</tr>
<tr>
<td>Health Professions Advising</td>
<td>221 Ritenour Bldg.</td>
<td>814-863-3889</td>
</tr>
<tr>
<td>Pre-Law Advising</td>
<td>Grange Bldg. Lobby</td>
<td>814-865-7576</td>
</tr>
</tbody>
</table>
Academic Integrity
The University expects students to pursue their academics in an honest and ethical manner. Penn State takes violations of academic integrity very seriously. Please refer to page 24 for more information.

Contacting Instructors
Students are expected to contact instructors if they have questions or concerns about course content, policies, or academic performance. College instructors are available during their office hours or by appointment. Office hours are typically listed on the course syllabus (an outline of the course content, expectations, and grading basis). Family members should encourage students to contact instructors directly.

Transferring Credit to Penn State
A student who does advanced work in a secondary school may earn credit through the Advanced Placement (AP) or International Baccalaureate (IB) exams, which are based on college-level study, depending on the grade earned on the exam and the level of the exam taken. Penn State students may transfer credits from courses taken at another institution in order to meet degree requirements. When awarded, all transfer credits are recorded on the student’s transcript, but no grade is recorded, and the student’s grade-point average is not affected. Students should discuss with the college adviser the applicability of transfer course credit toward their intended degree. Additionally, because there is a lower- and upper-division tuition differential, students should contact the Office of the Bursar for help in determining the potential impact of transfer credits on their tuition.

<table>
<thead>
<tr>
<th>QUALITY OF PERFORMANCE</th>
<th>GRADE</th>
<th>GRADE-POINT EQUIVALENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent: Exceptional achievement</td>
<td>A</td>
<td>4.00</td>
</tr>
<tr>
<td></td>
<td>A-</td>
<td>3.67</td>
</tr>
<tr>
<td>Good: Extensive achievement</td>
<td>B+</td>
<td>3.33</td>
</tr>
<tr>
<td></td>
<td>B</td>
<td>3.00</td>
</tr>
<tr>
<td></td>
<td>B-</td>
<td>2.67</td>
</tr>
<tr>
<td>Satisfactory: Acceptable achievement</td>
<td>C+</td>
<td>2.33</td>
</tr>
<tr>
<td></td>
<td>C</td>
<td>2.00</td>
</tr>
<tr>
<td>Poor: Minimal achievement</td>
<td>D</td>
<td>1.00</td>
</tr>
<tr>
<td>Failure: Inadequate achievement</td>
<td>F</td>
<td>0.00</td>
</tr>
<tr>
<td>Academic dishonesty</td>
<td>XF</td>
<td>0.00</td>
</tr>
</tbody>
</table>

Items to Know:
SGPA = Semester Grade-Point Average
CGPA = Cumulative Grade-Point Average
Dean’s list = 3.50 SGPA
Minimum acceptable = 2.00 CGPA
Minimal competitive CGPA at application:
• Undergraduate internships 3.00
• Medical school 3.50
• Law school 3.33

For information about medical school and other health professions, visit science.psu.edu/premed.
For more information about law school, visit dus.psu.edu/prelaw.

Academic Resources

Global Programs
410 Boucke Building
814-865-7681
global.psu.edu

Global Programs provides oversight for all of Penn State’s international engagements and supports U.S. and international students’ transformation to becoming global citizens. Global Penn State offers:

• Over 250 quality education abroad programs to over 50 countries where students take classes that meet major, minor, and general education requirements. Global Programs has distributed over $300,000 in scholarship funds in recent years, awarding on average approximately $1,000 to each recipient.
• Advising and immigration services for more than 7,000 international students on campus, including a comprehensive new international student orientation, a variety of programs providing a welcoming environment, and ample opportunities to integrate into life at Penn State.
• Development and maintenance of partnerships and engagement with institutions of higher education around the world, to include the Global Engagement Network that fosters intra-institutional collaboration in particular regions focusing on issues critical to international understanding and global sustainability.
• Support for faculty fostering international components in coursework and intercultural and global opportunities integrating U.S. and international students in an increasingly important effort to prepare them for today’s rapidly globalizing society to promote a Global Penn State.

Information Technology Services
814-863-1035 or 814-863-2494
its.psu.edu

Information Technology Services (ITS) ensures that students have the technology tools necessary to help them make the most of their academic careers. A wide variety of information technology services such as WebMail, IT Service Desks, access to audio/video production facilities through our Media Commons group, as well as information concerning access accounts, staying safe on-line, web publishing, software downloads, and much more, are available through the Click! Blog. To learn more about student responsibilities, please visit the parent page on the Rescom website at rescom.psu.edu or visit its.psu.edu/be-safe. In addition, ITS is working to:

• Engage faculty to further their use of technology for teaching and learning
• Create an environment that enables leading-edge research
• Improve productivity through information technology
• Establish the information technology infrastructure necessary to maintain Penn State’s prominence in integrating high-quality programs in teaching, learning research, and outreach
Media & Technology Support Services
Wagner Annex
814-865-5400
libraries.psu.edu/psul/mtss.html

Media Tech offers equipment at no cost to students. Offering cameras, iPads, laptops, video and audio equipment, and more.

Penn State Bookstore
HUB-Robeson Center
814-863-0205
psu.bncollege.com

The Penn State Bookstore provides textbooks, supplies, and technology for all courses offered by Penn State. In addition, the bookstore has an extensive selection of school spirit clothing and gifts, greeting cards, gift wrap, cosmetics and a graduation center. Our new store also offers an extensive general book and magazine department as well as a 60 seat cafe. We are conveniently located in the HUB-Robeson Center, next to the HUB Parking Deck where parking is free on all non-football weekends! See ad at the back of this guide on pages 44-46.

Penn State Learning
220 Boucke Building
7 Sparks Building
Pattee Library (late night writing)
814-865-1841
pennstatelearning.psu.edu

Penn State Learning prepares peer tutors and supports them as they lead co-curricular learning communities that promote disciplinary knowledge and skills, as well as successful habits of life-long learners. There is no charge for tutoring or study group participation. At Penn State Learning students may:

- Drop in to see a math, writing, or foreign language tutor
- Join an existing study group or create one of their own
- Make an appointment to get feedback on the draft of a paper
- Interact with an online tutor in World Campus math, statistics, economics, Italian and writing courses
- Reserve a study space with a large-screen PC
- Apply to tutor subjects in which they excel

Office of the Vice Provost for Educational Equity
314 Old Main
814-865-5906
equity.psu.edu

The Office of the Vice Provost for Educational Equity serves as a catalyst and advocate for Penn State’s diversity and inclusion initiatives. Educational Equity’s vision is a Penn State community that is an inclusive and welcoming environment for all.

The following three offices are units within Educational Equity.

Multicultural Resource Center
220 Grange Building
814-865-1773
equity.psu.edu/MRC

The Multicultural Resource Center (MRC) provides individual counseling and educational services for undergraduate multicultural students at University Park. MRC counselors work with students on a variety of issues involving University policies and procedures, financial aid concerns, tutoring referrals, strategies for academic success, and assisting targets of bias motivated incidents so they might find quick resolution. MRC’s staff is dedicated to helping students succeed and graduate from Penn State.

Office of Veterans Programs
325 Boucke Building
814-863-0465
equity.psu.edu/veterans

The Office of Veterans Programs at the University Park campus is organized as a comprehensive, direct service unit for veterans and Department of Veterans Affairs (DVA) benefits recipients. The office is staffed by five full-time professionals and approximately 20 student veterans who work part-time under the provisions of DVA work-study. The staff and students provide services in three major areas: Outreach, Certification, and General Counseling.

Student Disability Resources
116 Boucke Building
814-863-1807
equity.psu.edu/ods

The Student Disability Resources (SDR) office is committed to providing a welcoming and inclusive campus community for all students with disabilities at Penn State. The SDR staff, in collaboration with the wider University community, facilitates equal access and equal opportunity for students with disabilities so they can fully participate in all University-sponsored programs, events, and activities. Common requests for reasonable accommodations and services may include, but are not limited to: extended time for tests, use of assistive or adaptive technology, sign language interpreting, Computer Aided Real-Time (CART) captioning, and accessible instructional materials. Students requiring accommodations are encouraged to contact SDR as soon as possible. An intake appointment is necessary for all students to determine their individual needs. Determining reasonable accommodations is done on a case-by-case basis to address the individual needs of the student.
Academic Life

Schreyer Honors College
10 Schreyer Honors College, Atherton Hall
814-863-2635
shc.psu.edu

The Schreyer Honors College is Penn State’s University-wide honors college for students of exceptional academic and leadership abilities. The experience is designed to challenge, enrich, and broaden students’ general education through academic excellence, building a global experience, and leadership through service. Entry to the Schreyer Honors College for first-year students is by application and selection. Prior to the start of their sophomore or junior year, students with a distinguished academic record and nomination from an academic department may apply to become Schreyer Scholars through the Gateway admission process.

Software at Penn State
software.psu.edu

Software at Penn State provides Microsoft Office to all students at no additional cost. Students can purchase the software they need for their courses from Software at Penn State, often at lower prices than they can at big box stores or online competitors. Software options are added to the site on a regular basis and requests for new software options are always welcome.

University Libraries
Pattee Library and Paterno Library
plus 5 additional locations at University Park
814-865-6368
libraries.psu.edu

The University Libraries offers students a base for a wide array of intellectual, social, and cultural endeavors. Our collections include 5.8 million titles, 749 online databases, 110,000 online journals, and much more. We offer personalized help with research and projects, online guides, course reserves, comfortable study spaces, disability services, and many other resources. The Knowledge Commons in Pattee Library offers multimedia production space, presentation practice rooms, high-tech classrooms, and group study rooms. A fall open house in September introduces new students to our services in a fun and festive way.

Access to Student Information

Office of the University Registrar
112 Shields Building
814-865-6357
registrar.psu.edu
registrar@psu.edu

The Office of the University Registrar has University-wide responsibility for student academic records and related processes, including: registration, academic transcripts, confidentiality of student records, grade reporting, graduation and diplomas, enrollment verification, scheduling of classrooms and final exams, and degree audits. It’s possible that your student, at some point in his or her Penn State experience, will have contact with this office. Our goal is to provide students with accurate and complete information in a quick and efficient manner.

Student Educational Records
The Federal Family Educational Rights and Privacy Act of 1974—FERPA (also known as the Buckley Amendment)—is the federal law that protects the privacy of student education records and identifies the rights of students with respect to student education records kept by institutions. University offices use education records to facilitate the development of students. As part of the requirements of FERPA, the University has a Policy on Confidentiality of Student Records, policy AD-11. guru.psu.edu/policies/AD11.html

In addition, Penn State is committed to maintaining the privacy and confidentiality of the student’s Social Security number. The Social Security number is requested at the time of application to the University, but is used in a very limited and controlled manner. The primary student identification number used to conduct University business is the Penn State ID number (known as PSU ID), which is assigned at the time of first affiliation with Penn State. Penn State’s policy governing the use of Social Security number and PSU ID is outlined in policy AD-19. guru.psu.edu/policies/AD19.html

Formal student disciplinary records are centrally maintained in the Office of Student Conduct at the University Park campus. A student disciplinary record may be shared with faculty and administrative staff of the student’s college, and other authorized employees of the University who have a legitimate educational interest as defined by the University. Accessibility to student disciplinary records follows the University Policy on Confidentiality of Student Records.

The University may also exercise its right to share a student’s disciplinary record with others outside the University in special circumstances or as it deems advisable or appropriate, such as in accordance with the University Parental Notification Policy. studentaffairs.psu.edu/conduct/policies/parentalnote

Student Rights Under FERPA
Under FERPA, institutions must not release education records—except under certain circumstances—without written consent from the student. This regulation does not apply to information that the University has
identified as directory information (e.g., name, address, phone number, major) unless the student has blocked disclosure of such information (see “How Does a Student Request Directory Information be Withheld?” below).

The primary rights of students under FERPA are:
- The right to have some control over the disclosure of information from their education records
- The right to inspect and review their education records, and
- The right to request the amendment of inaccurate or otherwise inappropriate education records.

Parent Rights Under FERPA
When the student reaches the age of 18 or begins attending a postsecondary institution, regardless of age, FERPA rights transfer from the parent to the student. This means that you may not obtain your student’s education records (including grades) without the written consent of your student.

However, parents may, with the student’s permission, access their student’s grades and other portions of their student’s education record online through LionPATH. See “How do parents get started on LionPATH Self Service?” in the LionPATH section below for instructions on establishing parent access.

How does a student request directory information be withheld?
Under FERPA, an institution is permitted to release directory information (e.g. name, address, phone number, major) without written consent from the student. However, a student has the right to prevent this release. The student must complete and sign the Request to Withhold Directory Information form (found on the Registrar’s website registrar.psu.edu under “Student Forms”) to keep directory information confidential. The signed form must be taken in person or mailed along with a copy of photo identification, to any campus Registrar’s office. If an e-mail address is provided, notification will be sent to the student when the directory hold is in effect. It is important to note that withholding directory information has the following consequences:

- Student name/address is excluded from the online directory
- Student name will not appear in the commencement program
- Verification of enrollment, graduation, or degrees awarded will not be provided to third parties, including potential employers
- No information about the student will be released to any person (including the student) on the telephone or via email

How does a student remove a request to withhold directory information?
If a student later wishes to remove the directory hold, the student must complete and sign the Request to Release Directory Information form found on the Registrar’s web site registrar.psu.edu under “Student Forms”. The signed form may be taken in person or mailed along with a copy of photo identification, to any campus Registrar’s office. If an e-mail address is provided, notification will be sent to the student when the directory hold is removed.

Academic Verification
Insurance companies, financial lenders or employers may require proof that a student was or is currently enrolled at Penn State. An academic verification provides proof of enrollment, graduation, student status, and other related information.

Currently enrolled students may use the “Enrollment Verification” application under Other Academics in LionPath Self Service. The student may print an unofficial copy and mail it to the requesting agency. Or the student may request an official verification, containing the University Registrar’s signature and University seal on security paper, to be mailed to the specified address via first-class U.S. mail within three business days.

This same function is also available to parents or families through LionPATH Self Service. However, they must first be granted access by their student.

Because of the volume of requests received, the Office of the University Registrar is unable to complete agency-supplied verification forms. Rather, the official University academic verification statement can be attached to the original agency-supplied form.

LionPATH
How do parents get started in LionPATH Self Service?
To get started in LionPATH, students must first delegate access to parents/others. Your student will need the email address of the parent/other to initiate access to portions of their student record.

Step 1—Provide an email address to your student where you want to receive an email containing access information. This email can also serve as your Login ID.

Step 2—Once your student has delegated you access, he/she can send a notification to your email address that will contain a Login ID, temporary password, and a link to a public page where you will login to gain access to those areas your student has shared. (Note: if you are a Penn State employee or student yourself, the link to access shared information is a different URL than you may normally use to access LionPATH.)

Step 3—Upon your first login, you will be presented with a page to update your password and set a PIN number. The PIN number will be used to verify your identity if you need to call for delegated access support.

Step 4—Use available navigation to view data your student has shared.

To review details of steps for parents/others as well as the steps to be taken by your student, you can view Delegated Access tutorials on the LionPATH launch page (launch.lionpath.psu.edu). On the launch page, click Parent, then the Help link in the Quick Links section.
Student Financial Aid

Office of Student Aid
314 Shields Building
814-865-6301
studentaid.psu.edu

The Office of Student Aid at University Park administers all major types of federal, state, and University student financial aid at Penn State and coordinates multiple funding sources on behalf of sponsoring agencies. The primary sources of student aid funding at Penn State come from federal and state programs.

Applying for Aid
If you and your student have not yet completed the Free Application for Federal Student Aid (FAFSA), do so as soon as possible so your student can be considered for financial aid, including grants, scholarships, loans, and work-study. The FAFSA is the only application required to apply for financial aid at Penn State. If you have not yet completed it or need to submit corrections, you can do so online at fafsa.ed.gov.

Students need to submit the 2016-17 FAFSA in order to be considered for aid for fall 2016, spring 2017, and summer 2017. Students who are admitted for summer 2016 also need to submit the 2015-16 FAFSA by June 30, 2016, if they wish to be considered for aid for summer 2016.

Student Aid Notification
Students who submit the FAFSA will receive an email notification from our office with information about the types of aid they are eligible to receive.

Federal Direct Subsidized and Unsubsidized Loan
To receive the Federal Direct Loan, your student must take the following steps:
- Submit the FAFSA at fafsa.ed.gov
- Loan information will appear on the Award Summary in LionPATH and he/she will need to accept the loan.
- Sign a Direct Loan Master Promissory Note (MPN) at StudentLoans.gov
- Complete Entrance Counseling at StudentLoans.gov

After all steps have been completed, the Federal Direct Loan will appear as a credit on the student’s bill.

Federal Direct Parent PLUS Loan
The financial aid listed on the Award Summary in LionPATH may not cover all educational costs. As a parent, you may apply for a Federal Direct Parent PLUS Loan. This is a federal loan available only to parents of dependent undergraduate students.

Private Alternative Loans
If the PLUS loan is not an option for you, your student can seek additional funding from private alternative loans.

Scholarships
All students who are offered admission and submit the FAFSA to Penn State are considered for scholarships awarded by the Office of Student Aid. If your student was awarded a scholarship from the Office of Student Aid, it will be listed on the Award Summary in LionPATH. Some academic colleges, campuses, and administrative units require separate applications.

Student Employment
All students who submit the FAFSA to Penn State are considered for work-study. If your student was awarded work-study, it will be listed on the Award Summary in LionPATH. If your student did not receive a work-study award, there are many employment opportunities other than work-study, you can learn more at: psu.jobs.

Know the Rights and Responsibilities of a Financial Aid Recipient
As a financial aid recipient, it is crucial that your student is well informed about his or her rights and responsibilities. Be sure your student carefully reviews this important information on our website and understands Penn State’s Satisfactory Academic Progress Standard and what is required of students to remain eligible for student aid.

FAFSA Verification
The Office of Student Aid is required by the federal government to confirm the accuracy of the information submitted on the FAFSA—a process known as verification. If students are selected for verification by Penn State, they will be notified by the Office of Student Aid requesting the specific information needed and a due date. Please respond promptly to any requests from the Office of Student Aid for verification documents to avoid a delay in the processing of student aid. Please do not submit any documents unless you or your student receives a request.

Check Penn State Email Frequently
The Office of Student Aid communicates with students through their Penn State email account, which they can access via WebMail (webmail.psu.edu). They will also be able to access their student aid information in LionPATH. Be sure to ask your student to share any pertinent student aid information with you or grant you access to his/her Award Summary in LionPATH.
Money Matters

Office of the Bursar
103 Shields Building
814-865-6528
bursar.psu.edu

The Office of the Bursar is responsible for the maintenance of student accounts pertaining to acceptance fees, tuition billing, charges, payments, financial aid posting,* and refunds.

*Please note: the awarding and disbursement of financial aid is managed by the Office of Student Aid.

Deposit Information

Your student’s first contact with the Office of the Bursar is when he or she accepts an offer to attend Penn State. In addition to the $130 enrollment fee, all degree-seeking students must have a $100 general deposit on their account. If your student will be residing in University housing, there will also be a $100 housing deposit.

When will my student receive a tuition bill?
Approximately one month prior to the start of classes, bills will be prepared for students who are enrolled. Students will receive notification via their Penn State e-mail account when their tuition bill is available to view/pay through the Student Center on LionPATH. Paper bills are not mailed.

The Office of the Bursar, as well as other Penn State departments, will communicate important information to students through their Penn State e-mail account.

Bills are prepared on a monthly basis. Billing begins in early August for fall semester and early December for spring semester. Residence hall charges are included on the bill, if applicable. Billing times will vary based on when enrollment occurs, which typically follows your student’s New Student Orientation.

Student Checklist
- Obtain PSU ID card
- Sign up for direct deposit refunds
- Grant online access for parents/other individuals (optional)

Financial Responsibility Agreement
Students must sign a Financial Responsibility Agreement (FRA) prior to enrolling in classes each semester. The FRA is a student’s promise to take financial responsibility for payment of his or her account.

How can students pay the tuition bill?
The eCheck option is a fast and convenient method to pay the tuition bill directly from a personal checking account drawn on a U.S. Bank. There is no charge to pay by eCheck. Credit card payments (Visa, MasterCard, Discover, or American Express) are also accepted. A Convenience Fee will be charged for credit card payments.

If students want to mail a check, a payment stub may be printed and mailed with the payment to Penn State. The payment must be postmarked by the due date on the student’s bill to avoid a late fee. Please allow five to seven business days for processing after the payment is received.

Are payment plans available?
Penn State offers a deferred payment plan, which allows students to pay over a period of three months with payments of one-third of the semester charges. Fall semester payment due dates are in August, September, and October. Spring semester due dates are in December, January, and February. A $45 non-refundable fee covers all administrative costs.

Enrolling in the deferred payment plan is easy. When your student views the tuition bill, he or she will be given the option to use the deferment plan. The tuition bill will list billable costs (tuition, fees, room and meals, if applicable) and the most current known available financial aid. The first one-third of billable costs is payable by the due date of the tuition bill. The payment may be made by eCheck or credit card (Visa, MasterCard, Discover, or American Express) or by mailing a check with the payment stub to the Bursar’s office. The $45 deferred payment fee must be included each semester with the initial payment, as well as payment for any unpaid prior balance.

Anticipated
Tuition Due Dates

Please Note: Bills will be prepared for students who have a class schedule and an active Penn State Access Account.

Fall 2016:
Mid - August

Spring 2017:
Mid - December

These are the earliest possible due dates. Bill due dates are dependent upon scheduling of courses. Tuition Rates can be found at tuition.psu.edu.
What if a student has additional student aid?
The Anticipated Financial Aid section on a student’s tuition bill reflects the most current known available financial aid. Students with additional scholarships, grants, or loans that are not reflected on the bill should contact the Office of Student Aid.

Outside Scholarship Information
Many students will receive scholarships from various organizations, agencies, and foundations as they graduate from high school. In order for your student’s tuition bill to reflect these outside awards, it is important to send the scholarship checks as early as possible to the address below:

Student Financial Services
Attn: Outside Scholarships
109 Shields Building
University Park, PA 16802

For additional information, please visit sfs.psu.edu

Rapid Refund
For the quickest delivery of a refund, students are encouraged to have their refund electronically deposited into a bank account.

Tuition Assessment
Penn State assesses tuition based on the student’s campus, college, major, residency classification, credit load, and semester classification. Once an undergraduate student completes 59.1 or more total credits (which includes credits earned through advanced placement or transferred from another institution), the student is considered to have obtained Junior/Senior status at Penn State. Current academic year tuition rates can be found at tuition.psu.edu.

The Penn State Student Newspaper Readership Program provides access to the Daily Collegian, Centre Daily Times, USA TODAY and The New York Times at no additional charge with a student id+ card. With over 50 newspaper vending machines on campus, students can pick up the paper every weekday or read articles online through our new digital access. Of course, students who read newspapers know more about community, national, and world events, but recent research also shows gains in critical thinking, volunteerism, and civic engagement.

Be sure to find the Readership Program online!

@PSUread www.newspapers.psu.edu
Penn State Student Newspaper Readership Program
Financial Literacy
financialliteracy.psu.edu

Penn State Financial Literacy’s mission is to provide students with the ability to use knowledge and skills to manage financial resources effectively.

Earning, Saving & Investing, Spending, Borrowing, and Protecting are the five principles of financial literacy. As you make financial decisions each day, you use one or more of the five building blocks for managing and growing your money. Financial literacy is achieved through financial education; hence, by understanding these principles, students gain the ability to use knowledge and skills to manage financial resources effectively for a lifetime of financial wellbeing.

Among its many student services, Penn State financial literacy offers workshops and webinars under the MoneyCounts: A Financial Literacy Series and the Student Financial Education Center that provides peer to peer financial education and resources.

Student Financial Education Center
upua.org/sfac
sfec@psu.edu

The Student Financial Education Center is a student-run, peer-to-peer personal finance education organization held in the library. Peer educators hold office hours and are trained to educate students on budgeting, credit, and student aid.

Because We Care about Students, We Take Their Pulse!

The Student Affairs Research and Assessment office surveys students throughout the year on their opinions and use of campus resources. The information collected is used to improve University student services.

Encourage your student to participate and share their opinions!

studentaffairs.psu.edu/assessment/pulse/
Student Affairs

Student Affairs (studentaffairs.psu.edu) provides programs and services to promote the intellectual and personal development of students throughout their college career. These offerings challenge and support Penn State students as they become active and responsible members of their communities. A wide-range of programs are provided including direct services for students seeking counseling, health care, career assistance, student activities, legal advice, conflict resolution, leadership development, religious or spiritual opportunities, and residence life services.

Adult Learner Programs and Services
210 Boucke Building
814-863-7378
studentaffairs.psu.edu/adults

Adult Learner Programs and Services provides advocacy, programming, and resources for non-traditional aged students and student veterans seeking their undergraduate degree. Students returning to higher education, or beginning college after working or raising a family or serving in the military are encouraged to contact our office upon arrival. Information and referrals about admission, child care, financial aid, housing, University policies or procedures, as well as referral to the appropriate University or community resource are available. A series of workshops including budgeting, financial aid, time management, e-portfolio building, career services, and education abroad, as well as a variety of social events are offered to support personal and career goals throughout the year.

Career Services
Bank of America Career Services Building
814-865-2377
studentaffairs.psu.edu/career

Penn State students are encouraged to be active in career planning throughout their entire college career. Career Services offers resources that can help students in all aspects of career development, including the exploration of academic majors and career options, gaining experience, as well as skill development in resume writing, interview strategies, and job, internship, and graduate school searches. To accomplish these goals, Career Services provides individual career counseling, career assessments, educational workshops, a print and online resource library; and coordinates career fairs, job and internship postings, on-campus interviewing, and opportunities for networking with alumni.

Center for Character, Conscience, and Public Purpose
HUB-Robeson Center, Room 102
814-867-6402
studentaffairs.psu.edu/thecenter

The Center for Character, Conscience, and Public Purpose (CCCPP) offers programs and services designed to challenge students to reflect on questions of personal conscience and character and equip students with the understanding, motivation, and skills of responsible citizenship.

Campus Recreation
studentaffairs.psu.edu/recreation

Campus recreation provides Penn State students opportunities to participate in their favorite recreation activities while promoting healthy lifestyles and developing student leadership opportunities. Student recreation is an important out-of-classroom experience which enables students to remain active, to pursue learning a new activity, playing on a team, winning a championship, having a job and enjoying campus life.

On campus there are three recreation buildings, two swimming pools, two golf courses, tennis courts, an ice arena, and an off-campus outdoor area.

There are three fitness areas on campus located in the IM Building, Rec Hall, and White Building. To access these areas, a student must purchase a Fitness Pass at fitnessmembership.psu.edu. Passes may be purchased by the semester or for the academic year. Facility operating hours can be accessed by contacting 814-865-3488.

Student work opportunities exist within the recreation programs. Work-study positions and wage payroll positions are available. Questions can be directed to the various buildings below, or on our website.

Adventure Recreation
140 White Building
814-863-2895

Adventure Rec is an outdoor recreation program which promotes outdoor activities by providing trips, workshops, mapping material, and equipment.

Club Sports
143 White Building
814-867-2087

Club Sports provides students opportunities to continue to follow their passion of playing their favorite sport. Currently there are 78 club sports. Student membership involves dues, sometimes “trying” out, and providing your own equipment.

Intramural Sports
Room 101, IM Building
814-865-5401

Intramural Sports offers students 25 activities to participate in and enjoy. Activities include team sports, dual sports, and individual sports. The cost is minimal and play occurs in Residence Hall, Fraternity, Women’s, Open, and Co-Rec Divisions.

Stone Valley Recreation Area
814-863-1164

Located just 17 miles from campus, the Stone Valley Recreation Area offers a wide array of year-round activities. Boating, hiking, cross country skiing, sailing, and fishing are just a few of the recreational opportunities available. Leadership development and team building programs are offered as a part of our Vertical Adventures challenge course program.
The Center for Spiritual and Ethical Development (CSED) provides a venue and programs for the ethical, spiritual, and character development of the University community. Penn State supports the principle of religious freedom and believes that religious practices, spiritual inquiry, and holistic development have a place within University life; however, Penn State endorses no particular religion or religious group. CSED hosts a culturally diverse, multi-faith community.

The Center for Women Students (CWS) provides advocacy, referrals, and resources to students at Penn State. Informational materials and educational programming are available on issues including sexual assault/rape, relationship violence, sexual harassment/stalking, and body image. Programs are in the form of presentations in classrooms and residence halls and for student and community organizations. Trained peer educators—Peers Helping Reaffirm, Educate, and Empower (PHREE), and Men Against Violence (MAV)—are also available for facilitations. Both of these groups always welcome new members who are interested in educating their fellow students - visit their links on our website. CWS is committed to serving all students in the spirit of diversity and social justice.

The Center for Counseling and Psychological Services (CAPS) provides initial consultations, short-term individual counseling, group therapy, crisis intervention, psychiatric evaluations (related to medication), and referrals for private therapy for students as well as prevention and consultation services for the University community. CAPS strives to help students resolve personal issues that may interfere with their academic progress, social development, and satisfaction at Penn State. Common concerns for college students include homesickness, depression and anxiety, addictions, lack of motivation, relationship problems, eating disorders, sexual assault, and uncertainties about personal values and beliefs.

CAPS professional staff includes psychologists, psychiatric providers, clinical social workers, trauma survivor and addictions counselors, and graduate-level trainees. Services are confidential and basic counseling services are free for full-time students. For emergencies after hours and weekend crisis situations, mental health professionals are available by calling the 24-hour emergency Centre County CAN HELP line at 1-800-643-5432.

The Lesbian, Gay, Bisexual, Transgender, Queer and Ally (LGBTQA) Student Resource Center provides education, information, and advocacy services to create and maintain an open, safe, and inclusive environment for students, faculty, and staff who are lesbian, gay, bisexual, transgender or queer. The LGBTQA Student Resource Center offers several resources, including a safe space, an extensive library, lecture series, leadership development activities, information for parents of LGBTQA students, and much more.

The Paul Robeson Cultural Center at Penn State seeks to make true the mission of the institution by serving students in the development of character, conscience, and social responsibility through fostering diversity, multiculturalism, social justice and inclusion.

Residence Life is committed to providing a safe, comfortable, and secure living—learning environment that is conducive to students’ academic pursuits and personal growth; while fostering a sense of community, civic responsibility, and appreciation of diversity. The first-year residence requirement was established because research indicates that first-year students benefit from living in an environment designed with their needs in mind. Students are encouraged to get to know their Resident Assistant, a student leader specially trained to help with questions and help build a sense of community among residents. In addition, full-time live-in professionals, Residence Life Coordinators, are available 24/7 to provide support and respond to crisis situations.
Student Conduct
120 Boucke Building
814-863-2020
studentaffairs.psu.edu/conduct

The Office of Student Conduct is dedicated to supporting students by maintaining a system that is just, equitable, effective, educational, and expeditious; a system that promotes student growth through individual responsibility; and a system in which the success of its educational endeavors is characterized by increased civility. Student Conduct encourages the expression of diverse views and opinions, validates healthy life choices, and supports the concept of community respect. Programs and services help students become responsible and contributing citizens within Penn State and the local communities. Incoming students should visit our website and click on the “Know the Code” icon to learn more about what is expected of them as members of the Penn State community. Student Conduct also provides a number of workshops during the course of the year on a variety of topics, including the Code of Conduct, decision making, and academic integrity. See page 24 for more information about student responsibilities and the Office of Student Conduct.

Student and Family Services
120 Boucke Building
Main Office Line: 814-863-4926
Student and Family Crisis Line: 814-863-0342
studentaffairs.psu.edu/familyservices

The Office of Student and Family Services leads response efforts related to campus, student, and family emergencies including coordinating support efforts to students who may need personal and academic accommodations due to unforeseen personal or family crisis and/or tragedy. Staff also provides on-going, personal contact with students, family members, and friends in an effort to provide information and assistance with administrative processes and support services at the University.

Student and Family Services work with the student and their academic college when the student is required to take an emergency-related class absence or temporary withdrawal and acts as a first responder and main contact with police and other emergency health agencies, manages the student and family crisis line, and oversees the student emergency funds program.

Student Legal Services
222 Boucke Building
814-867-4388
studentaffairs.psu.edu/legalservices

The Office of Student Legal Services provides legal advice, representation, and referral services to University Park students. Legal services are free, but students are responsible for filing fees and other legal expenses. The office provides students with programs about legal issues and online resources with information about legal rights and obligations. The office advises students about a range of legal concerns including landlord-tenant disputes, consumer problems, security deposits, alcohol offenses, traffic violations, unemployment claims, small claims actions, name changes, collections, uncontested divorce, some immigration matters, wills, and powers of attorney. Students will generally not be represented at legal proceedings which take place outside of the Centre County region. The office also does not provide legal representation to students in conflict with the University or in matters involving another student. Students must visit the website and fill out an intake form to request services.

University Health Services
Student Health Center
814-865-6556
studentaffairs.psu.edu/health

University Health Services (UHS) specializes in outpatient student health at Penn State’s University Park campus. Services include evaluation and treatment of medically urgent problems, ongoing health concerns, and preventive health care. Experienced and caring professionals provide health education and outreach activities. On-site support services make UHS a one-stop health care facility for most common student health needs. Please refer to the UHS section of this publication on pages 32-34 for more detailed information regarding services and important information for parents of new students.

Union and Student Activities
237 HUB-Robeson Center
814-863-9755
studentaffairs.psu.edu/hub

Union and Student Activities is committed to providing all students with opportunities to become engaged in high-quality co-curricular experiences. Through various centers, boards, committees, student organizations, student employment and staff, Union and Student Activities provides a variety of cultural, educational, social, and recreational programs for all Penn State students. Most notably, Union and Student Activities offers a wide array of programs and services, such as: recognizing and registering more than 1,000 student organizations, offering experiences designed to help students develop their leadership potential, student employment opportunities, and planning programs that engage students in community service activities. Students are encouraged to participate in organizations within Student Activities. Other involvement opportunities include touring one of the art galleries, visiting the Penn State Bookstore, dining in one of the HUB eateries, or just sitting in a comfortable chair to study or relax. Union and Student Activities strives to provide an environment that fosters respect, values all individuals, appreciates diversity, and celebrates the contributions of all its members.
The following two offices, Fraternity and Sorority Life and Student Activities, are units within Union and Student Activities.

**Fraternity and Sorority Life**  
215 HUB-Robeson Center  
814-863-8065  
greeks.psu.edu

With 90 Greek-letter organizations at Penn State, membership in a social or service fraternity or sorority offers the opportunity for students to develop leadership skills, serve the University and broader community, and build lifelong friendships. Students may join fraternities and sororities during the fall semester of the student’s first year. The new member education process for chapters under the Panhellenic Council (PC) and the Interfraternity Council (IFC) varies from six to twelve weeks. Chapters under the Multicultural Greek-Letter Council (MGC) and the National Pan-Hellenic Council (NPHC) conduct recruitment or intake through interest meetings that occur on a rolling basis. Fees are associated with membership in most organizations.

**Student Activities**  
103 and 209 HUB-Robeson Center  
814-863-4624  
studentaffairs.psu.edu/hub/studentactivities

Student Activities is committed to the co-curricular learning, development, and engagement of students by providing involvement opportunities and resources, advising individual students and student organizations, promoting active and responsible citizenship, and developing collaborative community partnerships. Students can enhance their leadership skills; participate in a service program; attend a Student Programming Association (SPA) concert, lecture, LateNight, or other event; take a class through the Center for Arts & Crafts; join a student organization by attending the Involvement Fairs or going to clubs.psu.edu; or participate in one of the several student organizations advised by the office such as Homecoming, Students Engaging Students, SPA, Fresh START, the Martin Luther King Commemoration Committee, and others.

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**Center for the Performing Arts**  
Eisenhower Auditorium  
1-800-ARTS-TIX or 814-863-0255  
cpa.psu.edu

The Center for the Performing Arts at Penn State presents some of the finest touring professional artists from around the world on the stages of University Park’s Eisenhower and Schwab auditoriums. Each season, from fall through spring, the center welcomes touring Broadway shows, classical orchestras and chamber ensembles, dance companies, jazz instrumentalists and singers, world music, American folk singers, family-friendly productions, and more. Tickets for Penn State students are substantially discounted thanks to annual grants from the University Park Allocation Committee. The center’s Classical Music Project, in its sixth season in 2016–17, seeks to cultivate lifelong interest in Western art music through traditional and nontraditional performances plus free engagement activities. The Classical Music Project is online at cmp.psu.edu.
The Code of Conduct fosters a University culture that is self-disciplined, where civility is embraced, and the norms and foundational beliefs validate the essential values of Penn State, which are:

**INTEGRITY:** We act with integrity and honesty in accordance with the highest academic, professional, and ethical standards.

**RESPECT:** We respect and honor the dignity of each person, embrace civil discourse, and foster a diverse and inclusive community.

**RESPONSIBILITY:** We act responsibly, and we are accountable for our decisions, actions, and their consequences.

**DISCOVERY:** We seek and create new knowledge and understanding, and foster creativity and innovation, for the benefit of our communities, society, and the environment.

**EXCELLENCE:** We strive for excellence in all our endeavors as individuals, an institution, and a leader in higher education.

**COMMUNITY:** We work together for the betterment of our University, the communities we serve, and the world.

Student Conduct encourages the expression of diverse views and opinions, validates healthy life choices, and supports the concept of community respect. Through programs and services, students become responsible and contributing citizens within Penn State and the local communities.

In addition to the Code of Conduct and the University’s discipline process, students are also held accountable to local, state, and federal laws through traditional criminal procedures. Any off-campus student behavior that violates the Code of Conduct is subject to disciplinary action following standard University procedures.

**Academic Integrity**
One of the essential values at Penn State is academic integrity. Academic integrity is the pursuit of scholarly activity in an open, honest, and responsible manner. Academic integrity is a basic guiding principle for all academic activity at Penn State, and all members of the University community are expected to act in accordance with this principle. Academic dishonesty includes, but is not limited to, cheating, plagiarism, fabrication of information or citations, facilitation of acts of academic dishonesty by others, unauthorized possession of examinations, submitting work of another person or work previously used without informing the instructor, and tampering with the academic work of other students.

The University takes violations of Academic Integrity seriously. When an act of academic dishonesty is believed to have occurred, the process begins with a conversation between the faculty member and the accused student and follows the procedures outlined by the Faculty Senate.

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**Sexual Harassment and Sexual Assault**
Penn State is committed to providing an environment free from discrimination on the basis of sex or gender. Resources are available to members of the University community to provide a prompt and effective response when incidents of sexual or gender-based harassment or misconduct, sexual assault, sexual violence, domestic violence, dating violence, and stalking occur. For more information, we encourage you to view the University’s SHARE (Sexual Harassment and Assault Reporting and Education) website at psu.edu/share. You may also view the relevant University policy, Policy AD-85, at guru.psu.edu/policies/AD85.html.
Housing, Food Services and Residence Life

Housing, Food Services, and Residence Life (housing.psu.edu) are excited to have your student join our on-campus community!

University Park has 53 residence halls, five common buildings, and 359 apartments on campus. Over 14,300 undergraduates and more than 300 graduate students reside on campus. University housing provides residential facilities that offer convenience, high value, security, and a wide scope of programs and services designed to help students succeed.

Food Services is one of the largest University-run operations in the country, purchasing over $30 million in goods each year. Penn State serves student, faculty, and staff populations through five on-campus dining commons, multiple retail operations, professional catering, and coffee shops, serving over 1.4 million meals each semester.

Summer and Fall 2016 Welcome Week
Visit arrival.psu.edu to learn more about how to prepare for summer and fall arrival, such as items to bring, parking information, check-in locations, etc. The site is designed to help you make the most out of this hectic but exciting time! Download the Penn State Life app and select the Welcome Week Guidebook, which provides information about events, common questions, hours of operation, campus maps, dining locations, and much more.

Arrival Days
Summer Session II
Sunday, June 26, 2016

Centre County and out-of-state students and their roommates:
Friday, August 19, 2016: 9:00 a.m. – 4:00 p.m.

Remaining in-state students:
Saturday, August 20, 2016: 9:00 a.m. – 2:00 p.m.

First-Steps: Arrival and Move-in

Is lodging available during Welcome Week for families?
Due to the large number of students moving in during Welcome Week, lodging will be extremely limited in the State College area. Make hotel or motel reservations early to secure a room. For lodging information, visit the Parents Program website at parents.psu.edu and click on transportation and lodging.

When will students find out where and with whom they will be living next year?
Room assignment information, including room, building, mailing address, roommate name and home phone number will be posted on eLiving (eLiving.psu.edu). Summer Session II room assignments will be posted at 9:00 a.m. on July 13. Fall room assignments will be posted at 9:00 a.m. on July 18. A Welcome Week guide will be mailed late July/early August to all residential domestic first-year students with information about Fall Welcome Week and the date that room assignments will be posted.

Can students select a roommate or room assignment?
The eLiving system features two options available for students to make changes to a room assignment:
1. Room Exchange eBoard: this option is available once room assignments are posted, until about two weeks before arrival. Students can post their room on the board, review available postings, and submit a request to change assignments with another student.
2. Direct Room Exchange: this option is offered shortly after the semester begins, and allows students to process a direct room exchange with a specific student.

There are restrictions for using these options, such as that the students must have the same type of HFS Contract. Students with medical accommodations may not be able to use these options. Information about these options will be provided to students.

What is supplemental housing?
On-campus housing at Penn State is in high demand. Utilizing supplemental housing allows Penn State to offer on-campus housing living space to as many students as possible. Supplemental rooms are located on regular residence hall floors, and are larger rooms appropriately furnished to accommodate more students in the space. Residents enjoy the same amenities as regular rooms at a reduced rate.

Room assignments for first-year students are processed in date order of when the offer of admission is accepted. If a student accepts the offer of admission to Penn State after April 1, the greater likelihood the student will be assigned to supplemental housing. First-year students assigned to supplemental housing will live with other first-year students. As vacancies occur in other regular space, students will be reassigned throughout the semester. Although the ultimate goal is to move all students to regular space throughout the academic year, there is no guarantee that students assigned to supplemental housing will live with other first-year students assigned to supplemental housing will live with other first-year students.

Living with more than one roommate is great for building multiple friendships, expanding social circles, and developing interpersonal skills. For more information about supplemental housing, visit supplemental.psu.edu.

What is available in student rooms?
Each student will have a twin size bed, desk with bulletin board and desk chair, closet/wardrobe, bookshelf, clothes drawers, and a mirror. Most mattress sizes are extra-long (80" x 36"), but there are a few rooms with smaller beds. Please purchase extra-long sheets, in case your student moves to a different room. All rooms have a trash can, microwave/freezer/refrigerator unit, window treatment, an overhead/ceiling light, and a smoke detector. Television cable (please review TV Service information at housing.psu.edu/tv-service for television equipment requirements), Wireless and Ethernet connections are offered in all rooms.
What items should students bring or not bring?
Students should bring sheets (extra-long twin), pillows, towels, blanket or bedspread, computer, alarm clock, desk lamp, and other items that will help them feel at home. Students should check with their roommate before arrival to decide who brings which shared items, such as a TV, stereo, and carpet. Do not bring pets or small appliances. Please refer to arrival.psu.edu.

What do residence areas provide?
Each residence area features a dining commons, bike storage (either internal or external), laundry facilities, mail delivery service at the commons desk, computer labs, meeting rooms, lounge areas with TVs, and Blue (campus) Loop bus stops. Some areas also have snack bars, convenience stores, and an ATM machine.

Can students receive packages and special deliveries?
Your student can receive and pick up packages at the commons desk in their Housing area by showing their Penn State id+ Card. Special deliveries, such as flowers, will be processed the same way through the commons desk. Pizza deliveries can be made to the front door of your student’s residence hall. Direct deliveries to rooms and inside halls are prohibited. Packages should not be shipped more than two weeks prior to the beginning of the semester. We recommend packages are insured and tracked to ensure proper delivery. All packages and deliveries should be addressed to the student’s official name using this campus address:

Student’s Full Name
Room and Hall
University Park, PA 16802

Safety and Security in the Residence Halls

Is there security in the residence halls?
Each residence hall on campus is equipped with an electronic, computerized card-access system that utilizes your student’s id+ card. Only residents of the building can gain access by swiping their cards through the card reader on each building. The system is operational 24 hours a day, seven days a week. Guests of residents may enter only by accompanying the host resident, who will escort the guest to his or her room. Only the host resident or a staff member may open the entrance door for the guest and must escort the guest throughout the hall at all times.

In addition, students hired as Auxiliary Officers are on duty from 5:00 p.m. to 7:00 a.m. Monday through Friday and from 2:30 p.m. to 7:00 a.m. Saturday and Sunday. They check for propped doors, monitor activities in the commons building, and assist students who have questions or difficulties with the card access system.

Can students lock their room door?
All residence hall rooms, including supplemental rooms, have a locking door. Students should keep their room door locked at all times, even when making a short trip to the restroom. If a student misplaces their key, a loaner key may be obtained at the area commons desk. The loaner key may be used for two hours. If a key is lost, the student will be charged to have the locks changed and new keys issued.

Can personal items be locked within the room?
Each student room desk has a drawer that can be locked. Students will need to supply their own padlock.

Does the University insure student personal belongings?
The University does not carry insurance on student personal property. Before coming to campus, check to see if your family’s homeowner’s insurance policy covers students in residence halls. If your student is not covered, please consider purchasing renter’s insurance.

Are students able to smoke or use a candle in their room?
Students are prohibited from smoking anywhere inside the residence hall areas, including within their rooms. Candles and incense are also prohibited in the residence halls. Smoking is only permitted in designated areas outside in the residence area.

Residence Hall Storage

Can students stay in their room between semesters and during breaks?
Traditionally, on-campus housing is not available during the fall break, semester break, or spring break. For students who are unable to leave campus during breaks, a Break Access/Holiday Housing Contract that covers all three breaks is available for a non-refundable additional charge per semester, rates available online at hfs.psu.edu/rates. Students with a Break Access/Holiday contract will be assigned to specific buildings that have been designated for Break Access/Holiday housing and are appropriately staffed. Limited food options are available during break periods.

For additional information about break housing or to request a Break Access/Holiday Housing Contract, please contact the Assignment Office at 814-865-7501.

Can students leave their belongings in their room between semesters and during breaks?
Students may leave their belongings in the room during fall break, semester break, and spring break, if they will be returning to the same room after the break. Students are encouraged to take valuable items home during those breaks. During the break between spring semester and summer session, and the break between summer session and fall semester, belongings may not be left in student rooms because, in most cases, students will not be returning to the same room. Students may contact the Housing area of their next semester’s assignment to see if the new room is available to store any non-valuable items. There is no storage available during summer session. The University recommends that students carry personal property insurance coverage for all of their belongings, as the University is not responsible for lost, stolen, or damaged property. Items cannot be stored during the summer. Refer to housing.psu.edu/storage for options.

Residence Hall Staff and Community Life

Do staff members live in the residence halls?
Resident Assistants (RAs) and Residence Life Coordinators live on-site within the residence hall community. An RA is an undergraduate student
who has been carefully selected and specially trained to help your student transition to both the residence hall and the Penn State community. RAs are responsible for a “house,” which means one or two residence hall floors. The RA lives on the floor and is readily accessible to residents. During evening hours, students may also contact the RA on duty if a situation arises and their RA is not available.

One Residence Life Coordinator is assigned to each residence hall. The coordinators are full-time professional staff members trained in student development, safety and security, student conduct, and emergency response. As the supervisors of the RAs, coordinators are responsible for helping to create a positive community within the residence halls. A coordinator is available to assist students at any time of the day or night.

How will students get to know each other on the floor?  
The first opportunity to meet floormates will be at the house meeting the RA will host on arrival day. RAs will also sponsor a series of programs and activities throughout the semester that will give students a chance to get to know other individuals on their floor.

How do students find out what activities are scheduled in the residence hall area?  
Residence Life produces a weekly newsletter called “Stall Stories” that is placed in restrooms and provides information about upcoming activities. RAs communicate regularly with students via email. Also, students should check out bulletin boards in their buildings.

What if my student has a roommate problem?  
The first person students should talk with is their roommate, who may not even realize that there is a concern. If that approach is uncomfortable or awkward, students should go directly to their RA for assistance in identifying the best approach. The RA can also be helpful in facilitating a discussion between roommates.

Can students have guests in their room?  
Students are permitted to have guests in their room only if there is no objection from their roommate. At the beginning of the semester, the roommates should discuss how they each feel about having guests in the room. If there are any concerns about having guests of the opposite gender or overnight guests, it’s important to share those preferences with their roommate. It’s also a good idea to come to an agreement on times when guests will or will not be allowed in the room. Overnight guests can stay for a maximum of three consecutive nights. Guests must be escorted at all times. Residents are not permitted to have overnight guests in the room prior to the first day of classes.

Housing Beyond the First-Year

Is housing available on campus for four years?  
On-campus housing is not guaranteed after the student’s first year on campus. Students interested in living on campus must participate in the eLiving Housing Contract process by submitting a request for a Housing and Food Services (HFS) Contract during the established timeline. Generally, the majority of students who participate in the lottery process are offered a regular or supplemental HFS Contract. There have been some years when the demand for on-campus housing exceeds the amount of space available. In that case, not every student who submits a request will receive an offer and will automatically be added to the Waitlist to be considered for future offers. Information sessions are conducted during the fall semester to help students navigate the process. For additional information about the process, visit www.UPcontracts.psu.edu.

Off-Campus Living

230 HUB-Robeson Center  
814-865-2346  
studentaffairs.psu.edu/offcampus

Off-Campus Living provides resources and information for living off-campus. Students seeking an off-campus residence are encouraged to visit the Off-Campus Living website or office for information regarding lease agreements, tips for apartment searching, security checklists, communicating with landlords, and other important resources for being an informed renter. Many of the landlords will require lease signing with a parent as a co-signer.

The Off-Campus Living website provides a listing of local rental properties, as well as a list of students seeking roommates or suitemates. Additionally, Off-Campus Living sponsors educational workshops for students living in the residence halls who are considering moving off-campus, as well as fall and spring housing fairs, which invites exhibitors from local rental properties, as well as a list of students seeking roommates.

Housing Fairs  
For the opportunity to ask questions about off-campus living, talk to realtors, and schedule apartment tours, attend one or both of the upcoming Off-Campus Living Housing Fairs:

- Sunday, October 16, 2016 from 11:00 a.m.- 4:00 p.m.  
  Alumni Hall, HUB-Robeson Center

- Saturday, January 28, 2017 from 11:00 a.m.- 4:00 p.m.  
  Alumni Hall, HUB-Robeson Center

"I had a great experience my first year at Penn State with a great RA. He made my floor feel like a family away from home. The residence halls are an all around great experience for networking, learning about yourself and your habits, and making friends that will last a lifetime. I've had my best moments here at Penn State in the residence halls.”

-Rene G.  
College of Science
Campus Life

Campus Meal Plan and Food Service

Where can students eat on campus?
Students may choose to eat in any of the five dining commons on campus and are not limited to the dining commons in their Housing area. The all-you-care-to-eat dining commons offer students the best value, as special prices have been created to provide the maximum value through the Campus Meal Plan. However, students may opt to use their Campus Meal Plan at other operations on campus, including the dining commons snack bars in the residential units. Purchases at these operations receive a 65% discount off the cash price for prepared food and beverage purchases. Other options include retail locations, such as the HUB Dining eateries, Blue Chip Bistro, Café Laura, Campus Catering café and several other locations across campus where a 10% discount off of prepared food items is offered (excluding national branded concepts, such as Burger King, Starbucks, or Panda Express). Non-prepared items, such as pre-packaged snack items and bottled beverages, do not receive a discount at any location on campus.

Can students take food out of the dining commons?
When choosing to eat in the dining commons, carryout food from the all-you-care-to-eat dining commons is limited to one ice cream cone and one piece of fresh fruit. However, students have the option of requesting their meal for carry-out. Students who select the carry-out option will receive special containers. Many of the dining commons have separate areas that feature à la carte items that are ideal for carry-out. The removal of other food, beverages, dinnerware, or other dining commons property is strictly prohibited.

How will students know what is on the menu?
Menus are posted at the entrance to each dining commons and are also available at menu.hfs.psu.edu. An iPhone app, “Campus Dining,” and an Android app, “Dining@PSU,” provide easy access to menus, operating hours, and a campus map.

Do the dining commons offer healthy choices?
Healthy food and beverage choices are offered in every dining commons at every meal. Nutritional information on menu items is available online at menu.hfs.psu.edu. When viewing the menu selections for the day, you can select items from the menu and create a nutritional analysis.

Can the dining commons provide food for special diets or for students with food allergies?
The dining commons feature a variety of menu options and will try to accommodate reasonable requests, but it is not possible to provide for all special diets. Menu cards are provided for each menu item served in the dining commons, and includes allergen information about the food item. Each recipe is screened for eight allergens: dairy, egg, fish, shellfish, peanut, tree nut, soy, and wheat. If you have a special dietary need or food allergy, please contact the Registered Dietitian at foodallergies@psu.edu or 814-865-6102.

Please refer to the Terms, Conditions, and Regulations of the Housing and Food Service Contract available online at housing.psu.edu/housing-and-food-service-contract-terms-conditions-and-regulations.

Are vegetarian or vegan choices available?
Yes, items are served at every meal in every dining commons. Vegetarian and vegan items are indicated on menu information cards posted by the food. For more information on Penn State’s vegetarian program, visit www.foodservices.psu.edu/FoodServices/EatingSmart/Vegetarianism.cfm.

Are Kosher choices available?
During Passover, several Kosher items and a Kosher buffet are available; however, Penn State does not operate a Kosher kitchen. Upon approval, students living on campus can keep a Kosher microwave in their on-campus rooms. More information regarding Kosher options at Penn State can be found at: www.foodservices.psu.edu/FoodServices/EatingSmart/Special-Diets.cfm.

Is there a way for parent and family members to order treats and have them delivered to students?
Parents and family members can take advantage of our “Special Delivery” program. Choose from several different options, all freshly prepared by the Penn State Bakery, at bakery.psu.edu. Orders will be delivered to your student’s area commons desk.

How can students keep track of Campus Meal Plan dining dollars they have left in their meal account?
It is important for students to keep track of their meal plan spending. The remaining balance of dining dollars is displayed at the cash register after each transaction, and is also available at www.idcard.psu.edu.

What if a student runs out of meal plan dining dollars before the semester ends?
If a student is running low on dining dollars, it is recommended that funds be added to the LionCash+ account. Cash registers at on-campus dining facilities will automatically check a student’s Campus Meal Plan account for funds. If there are not enough funds available, the system will then deduct from the LionCash+ account at the same optimal meal plan pricing. Adding funds to LionCash+ instead of the Campus Meal Plan eliminates the possibility of forfeiting any remaining dining dollars at the end of spring semester.
What if students have extra leftover campus meal plan dining dollars at the end of the semester?

Any remaining dining dollars left over at the end of fall semester are automatically carried over to the spring semester plan. However, any remaining dining dollars at the end of spring are forfeited. Remaining dining dollars cannot be used at the Creamery to purchase gift cards. A different meal plan level may be selected for spring semester if there is a high balance, and levels can be adjusted until the last day of class for each semester. All students living in the residence halls are required to purchase the Campus Meal Plan for both semesters.

When do students select a meal plan level for spring semester?

Near the end of fall semester, students will have the opportunity to adjust their Campus Meal Plan level for spring semester. The Campus Meal Plan level will default to the same level as fall semester unless the student changes the level. Although a student can adjust their Campus Meal Plan level at any time once the announcement is made, the change must be made prior to seven days before the end of fall semester in order for the change to be reflected on their spring semester bill. Any changes to the meal plan level after that time will then be applied directly to the student account.

id+ Card

www.idcard.psu.edu

The id+ Office issues University ID cards to students, faculty, and staff, and is the central office responsible for the support of all ID card related services for all Penn State campuses.

Do students have to get an id+ card?

Yes, students are required by University policy to obtain and carry the id+ card at all times. The id+ card is transferrable from campus to campus. The id+ card is a vital part of life at Penn State, providing easy access to University resources and services, such as library services and access to the residence halls, athletic events, and testing centers. The id+ card is also the mechanism used for accessing the Campus Meal Plan, LionCash+, and PNC Bank (optional) accounts.

What is LionCash+?

LionCash+ is Penn State’s prepaid spending account. It is the safe and easy way for students to make purchases on campus and around town. LionCash+ provides special discounts offered exclusively to LionCash+ users and is accepted at over 200 participating locations, including on-campus printing, vending, laundry, and copier machines. LionCash+ is the only accepted payment method for on-campus laundry facilities. To activate a LionCash+ account, simply make an initial deposit - there are no fees to use the account and balances carry over from semester to semester and from year to year. Upon graduation or withdrawal, students may request a refund for the balance remaining in their account.

How is the id+ card associated with my student’s PNC Bank account?

Through an exclusive banking partnership with PNC Bank, students may link their PNC checking account to the id+ card so that the id+ card can be used to get cash at any ATM. With 12 ATMs and a Customer Service Center on campus, PNC makes banking easy for Penn State students. Plus, PNC’s Virtual Wallet® Student account makes it easy for students to manage their money. They will have free access to their account at more than 7,100 PNC Bank ATMs, online and text message banking, and account alerts that help them keep track of their checking balance. For more information, visit the Customer Service Center inside the id+ Office, 21 HUB-Robeson, call 814-231-1615, or visit pnc.com/psu.

Are there job opportunities on campus?

More than 1,000 students work on campus with Food Services, Penn State Bakery, Bryce Jordan Center, Housing, Commons Desks, Residence Life, and Hospitality Services. Students can work between ten and twenty hours a week with a flexible schedule that works around class schedules. Benefits include an attractive starting salary, merit increases, on-the-job training, and advancement opportunities. For more information, please visit: abshr.psu.edu.

Contact Information

| Housing              | 201 Johnston Commons                  |
|                     | Assignment Office: 814-865-7501       |
|                     | housing.psu.edu                       |
|                     | assignmentoffice@psu.edu              |
|                     | facebook.com/pennstateoncampuslivingUP |
| Residence Life      | 201 Johnston Commons                  |
|                     | 814-863-1710                          |
|                     | studentaffairs.psu.edu/resslife        |
| Food Services       | Residential Dining 814-863-1255       |
|                     | foodservices.psu.edu                  |
|                     | Retail Dining 814-865-7623            |
|                     | hubdining.psu.edu                     |
| id+ Office          | 21 HUB-Robeson Center                 |
|                     | 814-865-7590                          |
|                     | www.idcard.psu.edu                    |
|                     | idcard@psu.edu                        |
Are the Campus Meal Plan, LionCash+, and PNC Bank accounts linked together?
No, although all three accounts may be accessed using the id+ card, they are three separate accounts. Technology allows us to eliminate the need for students to carry multiple cards on campus by using one card to access multiple accounts. Here are examples to help clarify the difference between accounts:

- If your student uses the id+ card to purchase a snack, beverage, or meal at any on-campus dining facility or eatery, the funds will be deducted from the Campus Meal Plan account.
- If your student uses the id+ card to make a purchase at an off-campus business, at an on-campus location that is not a Food Service operation such as the Penn State Bookstore, or in an on-campus printer, copier, laundry or vending machine, the funds will be deducted from the LionCash+ account.
- If your student uses the id+ card in an ATM machine to withdraw or deposit money, the transaction will affect the student’s PNC account.

How can I deposit money into my student’s accounts?
Family and friends may deposit funds into a student’s LionCash+ or Campus Meal Plan account online at www.idcard.psu.edu with a MasterCard or Visa branded debit or credit card. Deposits are processed as a standard purchase, not a cash advance, and are processed in real-time so funds are immediately available.

Students also have the ability to manage their LionCash+ and Campus Meal Plan on this site. On a secure server, students can check their account balances, review and email their transaction history, deactivate a lost or stolen id+ card, and change their Campus Meal Plan level. Students may also subscribe to our monthly LionCash+ newsletter, which provides updates on new program features, new merchant locations, and special LionCash+ discounts. Students working on campus may also elect to sign up for payroll deductions into their LionCash+ account.

What should students do if they lose their id+ card?
If a student’s id+ card has been lost or stolen, they should immediately deactivate it online at www.idcard.psu.edu or in person at the student’s area Housing commons desk or at the id+ Office. Deactivating the card will suspend residence hall access, Campus Meal Plan, LionCash+ account access, and fitness membership access (if applicable). If the card is found prior to a replacement id+ card being issued, it may be reactivated online or at the id+ Office within 7 days of being deactivated. For IDs not recovered, a new id+ card may be obtained at the id+ Office at the current replacement fee. After hours, students may obtain a temporary replacement ID at their area housing commons desk for a nominal fee until they can visit the id+ Office. New or replacement IDs will be active immediately for residence hall access, Campus Meal Plan, LionCash+ account access, and fitness membership access.

Residential Computing Services (ResCom)
rescom.psu.edu

ResCom is the computer technical support service that Penn State Housing offers, free of charge, to students residing in the residence halls at University Park.

How does ResCom help students?
ResCom operates help desks conveniently located in three of the commons areas. Help desks are open evenings during the week and afternoons on the weekend. Students can also make an appointment for in-room, one-on-one service as needed. Technicians are available to assist your student with technical issues they may encounter while using their computer or internet connection. Services include virus and spyware removal, software installation, and diagnosing hardware issues. ResCom acts as the liaison between students and other departments to explain and resolve issues they may encounter from those departments.

Do students need a computer? If so, what kind should they bring?
Although Penn State does not require your student to have a computer, it is highly recommended that your student brings one to campus. The University provides computer labs with workstations using all three major operating systems, as well as many expensive and necessary programs students need access to. It is recommended that you check with your student’s academic college for computer recommendations or specifications. Visit the ResCom website for detailed step-by-step instructions on how to connect to the residence hall wireless network, which is available to all residential students.

Where can students find wireless access areas?
Wireless is available in most buildings on campus, housing commons buildings, and residence halls. For more information on how to connect to the ITS-provided wireless networks and a map of all their locations, visit wireless.psu.edu.
How do students get their computer connected to the internet in their residence hall room?
Visit the ResCom website for detailed step-by-step instructions on how to connect to the residence hall network, located under the “Getting Connected” link. An active Penn State Access Account and password will be required to connect to the wireless network. Each wireless-capable device must be configured for the wireless network separately. To ensure proper connectivity to the network, ResCom will provide instructions for setting up each device during arrival. Note: the PSU wireless network requires enterprise-level authentication to connect. For this reason, a few devices are not compatible with the wireless network. A list of known unsupported devices is available on the ResCom website.

What does a student need to know about the network connection in their room?
The connection in the residence hall rooms is provided for academic use, and for some recreational use. To obtain a network connection in your student’s room, your student must have read and agreed to the terms outlined in the University Computer and Network Security policy (guru.psu.edu/policies/AD20.html) and the Network Connection Agreement located on the ResCom website. Under the terms of the connection agreement, your student is responsible for keeping their computer virus free, secured from compromise and configured properly so they do not infect other students or share copyrighted materials with others.

If a student doesn’t want to use their room connection, what are their alternatives for using the Internet?
Your student can take advantage of computer labs and wireless access areas located around campus.

Do students need an antivirus program on their computer?
University policy AD-20 states that students are responsible for their computers and the activities that occur on their computers. Additionally, they are responsible to maintain their computer by keeping it patched, updated, and protected from viruses. Penn State provides Symantec Endpoint Protection, free of charge, for all students. This free antivirus software is available through Penn State’s Information Technology Services at downloads.its.psu.edu. Since most antivirus software that comes with new computers is a limited trial version, it is recommended students install the Penn State provided Symantec Corporate Antivirus to protect their computer. DO NOT install more than one anti-virus program on a computer at the same time. Uninstall an old version first then install the new program.

Do students need to bring the restoration CDs that came with their computer to school?
If your student’s computer gets infected or compromised with viruses, they may be required to have their computer reformatted before it will be allowed back on the network. Your student should bring any original restoration and/or program CDs/DVDs that came with their computer. Your student is responsible for all data backup of personal files. Please help your student work out a backup routine before arriving on campus. Students commonly use external hard drives or DVD burners to back up data they do not want to lose.

What are students’ computer responsibilities?
Students are ultimately responsible for ensuring the security of the computer they use on the Housing network.

What should students know about downloading music, movies, and software from the Internet?
It is illegal to copy or transfer copyrighted material—and that any user who does so may face University or legal sanctions.

Getting Around Campus
University Park campus is a large place, but students are able to get around easily by walking, biking, or catching the free on-campus buses.

Local Buses
The Centre Area Transportation Authority (CATA) provides frequent fare-free Downtown/Campus service via the BLUE and WHITE LOOPS and cross-campus service via the RED and GREEN LINKS. Twenty additional routes connect the campus with outlying communities like Boalsburg, Bellefonte, and Pleasant Gap and with major shopping centers and businesses. catabus.com

Bicycles
Bicycles are a great way to travel throughout campus. Local law requires all bikes to be registered to assist local authorities when bicycles are abandoned or when lost or stolen bikes are recovered. transportation.psu.edu/bicycle

Skateboards, Scooters, Skates, and Similar Coasting Devices
The use of skateboards on campus is prohibited. Roller skates, in-line skates, scooters, sleds, and similar coasting devices are not vehicles and are prohibited on roadways.

Cars or Motorcycles
Parking is very limited on campus and in the State College area. Only students who have completed at least 28 approved credits are eligible for resident or long-term storage parking on campus. Commuter parking is also available for off-campus students who wish to park on campus for class and other activities.

Getting Out of Town
State College offers a variety of travel options available to students wishing to take a weekend trip outside of State College or return to home.

Buses
Greyhound, Fullington, and Megabus provide service from State College to cities including Philadelphia, Pittsburgh, New York City, Baltimore, and Washington DC. Greyhound and Fullington pick-up and drop-off at the bus station located close to campus on Atherton Street. Megabus has a stop in the parking lot of the Walmart Shopping Center on North Atherton Street, approximately 2.5 miles from campus. Seats fill fast during peak travel times; such as Fridays, holidays, and semester breaks; reservations are recommended.

University Park Airport
The University Park Airport (SCE) is located approximately six miles north of campus. Commercial air service to and from the State College area is provided by US Airways to Philadelphia International Airport; United Express to Dulles International Airport at Washington, DC and Chicago O’Hare International Airport; Delta provides seasonal non-stop service to Hartsfield-Jackson International Airport in Atlanta and daily service to Detroit Metro Airport.

Trains
Train travel isn’t very convenient from State College, with the nearest stations at least 30 minutes away in Lewistown, Tyrone, Huntingdon, and Altoona. Transportation to and from these stations is not offered by CATA or the University.
University Health Services

Student Health Center
Bigler Road
studentaffairs.psu.edu/health

The staff of University Health Services (UHS) wants to help every student make the most of the Penn State experience. Staying healthy is an important part of a successful college education. UHS is here to provide resources and education that can help. If students get sick or they have a pre-existing condition, our experienced and caring professionals provide a wide range of high-quality health services.

Good health will enhance your student’s quality of life and academic success. College students face many societal and peer pressures. Choices surrounding some of these pressures have long-term consequences for their health. Alcohol, tobacco, and other drugs, HIV and other sexually transmitted infections, stress, and eating disorders are just a few of the topics addressed through programs at University Health Services.

Please encourage your student to give UHS a call when they are sick or need health advice; University Health Services is a very valuable resource. A series of videos on the UHS welcome page (studentaffairs.psu.edu/health/welcome) provide an overview of services.

Access to Services
Students can access services—including appointment scheduling, billing, and secure messaging with clinicians—through myUHS (studentaffairs.psu.edu/health/myUHS). Appointments can also be made by calling 814-863-0774.

Accreditation
University Health Services is accredited by the Accreditation Association for Ambulatory Health Care, Inc. (AAAHC). Please visit the AAAHC website at AAAHC.org for additional information.

Advice Nurse
Students can speak with an experienced telephone advice nurse 24 hours a day, seven days a week by calling 814-863-4463. Students should call UHS during regular office hours for routine or acute health concerns; after-hours calls should be reserved for urgent medical problems. The advice nurse will help the student determine whether emergency care is needed.

Allergy Clinic
Allergy injections are available by appointment for students who have been seen by a UHS clinician. Students who receive injections at UHS must store their allergy medication on-site.

Appointments
Students can schedule appointments online through myUHS (studentaffairs.psu.edu/health/myuhhs) or call during regular business hours. Same-day appointments are available for acute medical problems. Appointments for routine health concerns are generally available within a few days.

Billing and Fees
Penn State does not charge a semester health care fee to students. Only students who receive UHS services have to pay fees. UHS bills insurance companies and students are requested to submit their insurance information prior to or at the time of service. Students must arrange for payment of all UHS bills at the time of service. They may also pay by check, cash, debit card, Visa/MasterCard/Discover, or have the charge billed to their Penn State student account. For a complete list of participating insurance companies and more information, visit studentaffairs.psu.edu/health. Students carrying the Penn State Student Insurance Plan will have their charges submitted directly to the insurance company.

Clinicians
The UHS clinical staff includes physicians, nurse practitioners, and physician assistants. All UHS physicians are board-eligible or board-certified in a primary care specialty. Staff photographs and information are available online.

Confidentiality
UHS complies with HIPAA (The Health Insurance Portability and Accountability Act of 1996). All medical records at UHS are strictly confidential. Information about students’ care will be released only with their written permission. Upon receipt of a student’s permission to disclose his or her medical records, UHS will be happy to discuss a student’s medical record with parents. A life-threatening situation where students are so ill they are unable to give their consent is the only exception.

Education
By learning more about their own health, students can make better health care and lifestyle choices. The professional health promotion staff and student volunteers sponsor workshops and health events, assist individual students, provide educational materials, publicize important health issues, lead classroom discussions, and promote good health. Topics include alcohol, tobacco and other drugs, sexual health, HIV testing and counseling, multicultural health issues, nutrition and fitness, and stress management. Resources for improving your nutrition, physical activity, sleep and stress are available through the UHS website by selecting “Healthy Penn State” (healthypennstate.psu.edu).

Excuses (Illness Verification)
Missing a class due to routine or less serious illnesses, such as sore throats, colds and similar health problems, does not qualify students for a formal “Verification of Illness.” In those cases, students should either e-mail or call the faculty member as soon as possible. If students experience a significant illness or injury that has resulted in academic problems, University Health Services will provide verification of care received at UHS. However, the student must have a documented serious, prolonged illness or injury (studentaffairs.psu.edu/health/welcome/illnessverification).

Emergency Services
The University Ambulance Service (UAS) provides emergency care as part of the regional all system care 24 hours a day, seven days a week, except during the winter break. UAS is licensed by the Pennsylvania Department of Health and is staffed by a well-trained and experienced emergency staff. If students are on campus and experience a serious or life-threatening medical emergency, they should dial 911. The closest
medical center is Mount Nittany Medical Center, a 260-bed acute care facility with 250 physicians in 60 specialties, located two miles from campus on Park Avenue. Please note: All ambulance, hospital emergency room and inpatient fees are the patient’s responsibility.

Family Health Line
UHS offers an electronic newsletter, the Family Health Line, to help parents and families stay informed. Subscribe online at studentaffairs.psu.edu/health/contact/healthline. Students, parents and families can also stay up-to-date with Facebook (Penn State University Health Services) and Twitter (@PSU_UHS).

Hours
The UHS clinic is open: Monday, Tuesday, Thursday, and Friday, 8:00 a.m. to 5:00 p.m. and Wednesday, 9:00 a.m. to 5:00 p.m. During fall and spring semesters, UHS is open most Saturdays 11:00 a.m. to 3:00 p.m. The telephone advice line is available 24/7 at 814-863-4463; ambulance service is available by dialing 911.

Immunizations/Health History Records
Students are required to submit immunization records to University Health Services prior to the start of their first semester. Information on how to submit immunization records can be found at studentaffairs.psu.edu/health/. Failure to submit records may result in the placement of a registration hold which could prevent a student from registering for classes.

Penn State students are required to be immunized against Measles/Mumps/Rubella (MMR). In addition, University Health Services recommends that students receive two doses of the varicella (chicken pox) vaccine and a Tdap booster prior to arriving at Penn State. An annual flu shot is also recommended for students, and University Health Services holds vaccination clinics for students prior to the flu season each fall.

Pennsylvania law requires all college students living in the residence halls or on-campus housing to receive a vaccination against meningococcal disease. In accordance with the law, Penn State provides information about meningococcal disease/meningitis and about the vaccine.

Students assigned to on-campus housing must visit studentaffairs.psu.edu/health/, print, and complete the immunization form for the meningococcal vaccine or provide a written waiver. This immunization form along with the student’s complete immunization record should be uploaded via University Health Services’ secure website.

Insurance
University Health Services participates with most major health insurance companies. An updated list of participating insurance companies can be found at studentaffairs.psu.edu/health/. Penn State requires all international students to have health insurance and, likewise, is moving in the direction of requiring all domestic students to have health insurance which meet specific requirements. For more information about requirements for adequate insurance and waiver standards, please see studentaffairs.psu.edu/health/services/insurance/.

If your student’s current health insurance does not meet these requirements, your student is highly encouraged to purchase student health insurance through Penn State. The Penn State student health insurance is equivalent to a platinum level plan under the Affordable Care Act. If the student purchases the Aetna Student Health Plan, health care visits at Student Health Center have no co-pay, and the insurance deductible is waived. Because Aetna is a large national health care network, most students will be able to use their health insurance at home, at Penn State, and with local community health providers. Check the UHS website for more insurance information and enrollment deadlines.

Remind Your Student to Pack:

Medical Insurance Card
UHS contracts with outside insurance companies. Students should pack a copy of their health insurance card.

Medical Records
Students should pack a copy of their immunization history including vaccines received and dates. If a student is on prescription medication and will need UHS to write prescriptions for them, UHS must receive copies of relevant medical records and diagnostic tests. Students should bring a copy of their medical records to the UHS Medical Records department.

Prescription Card
If your insurance provider offers one of the prescription cards UHS accepts, your student should be sure to pack a copy of the prescription plan card.

First Aid Kit
Accidents happen. A first aid kit is a handy accessory to pack. Possible items to include: a thermometer, antibacterial ointment, adhesive bandages, gauze, and over-the-counter drugs for headaches and stomach and intestinal discomfort. These items are also available in the UHS Pharmacy.
Laboratory
UHS has an on-site CLIA (Clinical Laboratory Improvement Amendment) approved and COLA (Commission on Office Laboratory Accreditation) accredited high complexity laboratory that is available to all registered students. Commonly ordered tests, such as complete blood work and urinalysis, are performed in the UHS lab. An outside lab is used for less commonly ordered tests.

Location
UHS is located in the Student Health Center. This state-of-the-art facility is located adjacent to the Bank of America Career Services Center and Eisenhower Parking Deck. Two parking places for people with disabilities are located in front of the Student Health Center. These spaces can be accessed from Eisenhower Road. There is an additional reserved urgent care parking space in Eisenhower Parking Deck, located directly behind the Student Health Center.

Pharmacy
The on-site pharmacy will fill written, original prescriptions from a UHS clinician or from your student’s hometown clinician. Students may either bring written prescriptions to the UHS pharmacy or ask the prescribing clinician to fax it to 814-863-5371. UHS does not accept prescriptions by phone from clinicians or pharmacies. Prescription services and over-the-counter medications and health products are available at the UHS pharmacy at a special rate to Penn State students. Once UHS receives a written prescription, students can refill prescriptions online or by calling our automated refill system. The UHS Pharmacy does accept some prescription cards. See our website for a list [studentaffairs.psu.edu/health/services/pharmacy/insurancecontracts.shtml].

Physical Therapy
Full physical therapy services are available by appointment. Direct access (self-referral) is available to patients who meet the criteria. Check with your insurance provider to confirm direct access allowance.

Preventive Health
Students are encouraged to reduce the risk of serious illness by making healthy lifestyle choices and getting recommended immunizations. Students can make preventive health appointments at UHS for allergy injections, contraception counseling, immunizations, nutrition counseling, travel vaccinations, and sexual health, among others.

Psychological Services
Counseling and Psychological Services (CAPS) is also housed in the Student Health Center. UHS and CAPS collaborate and cross-refer as appropriate for patients. For more information on CAPS see page 21.

Travel Clinic
The UHS Travel Clinic provides information, immunizations, and consultation to international travelers. The Travel Clinic is open to Penn State students, faculty, staff, and spouses.

Volunteer Opportunities
If a Penn State student is interested in health care and helping others, UHS offers many opportunities to become involved. Volunteer opportunities are available in emergency medical services, clinical services, health promotion and education, and physical therapy.

X-Ray
University Health Services offers convenient digital X-ray services. Patients must have an order from either a UHS health care provider or an outside health care provider.
Student Wellness: What Every Parent Needs to Know about High-Risk Drinking* Among College Students

As you are aware, college is a time for career exploration, academic challenge, and personal growth. Like many incoming first-year students, this may be the first time a student has lived away from home, and the first time he or she will be expected to make independent choices on a daily basis. Unfortunately, recent headlines highlight the dangerous nature of some of these decisions, specifically regarding alcohol and substance abuse. Alcohol abuse can lead to academic, social, and health-related problems.

Parents and Families Can Make a Difference
Penn State invests considerable energy and resources in our efforts to better understand, treat, and diminish the negative impact that dangerous drinking can have on students and on their potential for success. As part of our ongoing efforts to address dangerous drinking, Penn State requires all incoming students to complete an alcohol education program prior to their arrival on campus. The program, Penn State SAFE, is an interactive, online program that provides information about alcohol, the alcohol laws in Pennsylvania, and Penn State’s alcohol and other drug policies.

While resources within Centre County and at Penn State are substantial, the impact a parent can have on their student is much more significant. Therefore, a parent’s role in helping a college student to make wise choices regarding drinking can have an important influence on a student’s well-being and on the health and well-being of our entire campus community. Research has shown that first-year students whose parents talked with them frankly about the dangers of high-risk drinking* exhibit significantly more responsible drinking behaviors than other first-year students.

Before talking with your student, familiarize yourself with how alcohol affects the body and brain of young adults. Take some time to evaluate your own attitudes, values, and beliefs about alcohol and drinking. Establish open communication to make it easy for your student to talk honestly with you. Demonstrate to your student that you care about their success in college, both academically and socially. Be clear about your expectations for your student’s alcohol use during college and compliance with campus policies and state laws.

- Talk with your student about:
  - Penn State’s alcohol policy
  - Pennsylvania’s alcohol laws
  - How violations of the Code of Conduct and the law can affect one’s future
- Understand Penn State’s parental notification policy
- Make sure your student completes Penn State SAFE, the online alcohol program (see page 37 for details).

Encourage conversations by asking your student nonjudgmental and open-ended questions. This allows your student the opportunity to express how he or she thinks and feels about college pressures, being away from home, and facing new situations. Here are some conversation starters for discussing issues your student may face when he or she arrives on campus.

### Conversation Starters
- How will you decide whether or not to drink while attending Penn State?
- If a roommate drinks excessively and the partying affects your sleep and studying, what will you do?
- What will you do if a friend you are with passes out because of excessive drinking?
- How will you handle it if you are asked to “babysit” someone who is very drunk?

### Stay Connected After Your Student Leaves For College
- Stay involved with your student’s life at Penn State.
- Call your student frequently during the first six weeks of college.
- Learn about your student’s roommates and their new friends.
- Encourage your student to get involved in activities and organizations on campus.

### The Sobering Facts (national)
- 31% of college students meet the criteria for a diagnosis of alcohol abuse.
- 6% meet the criteria for a diagnosis of alcohol dependence.
- 1,825 college students between the age of 18 and 24 die annually from alcohol-related injuries.
- 599,000 experience a non-fatal, unintentional injury under the influence of alcohol.
- 97,000 students annually are victims of alcohol-related sexual assault or date rape.

*High-risk drinking is defined as having four or more drinks in two hours for women and five or more in two hours for men at least once over a two-week period.

Information in this section is adapted from the National Institute on Alcohol Abuse and Alcoholism. (2010) “What Parents Need to Know about College Drinking.” National Institutes of Health. Bethesda, Maryland. [collegedrinkingprevention.gov](http://collegedrinkingprevention.gov)
Alcohol Laws in Pennsylvania

This is a general summary of several alcohol laws in Pennsylvania. For more details about each law and for information about additional alcohol laws, visit legis.state.pa.us.

Underage Drinking
Underage drinking is illegal. It is also illegal for anyone under 21 years of age to attempt to purchase, consume, possess, or knowingly and intentionally transport any liquor, malt or brewed beverage. Penalties may include:

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$500</td>
<td>0–$1000</td>
<td>0–$1000</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–90 days</td>
<td>0–90 days</td>
</tr>
<tr>
<td>License Suspension</td>
<td>90 days</td>
<td>1 year</td>
<td>2 years</td>
</tr>
</tbody>
</table>

By law, the State College Police Department and University Police are required to notify parents or guardians of all underage drinking violations.

Carrying False I.D.
It is illegal for anyone under 21 to possess an identification card falsely identifying that person by name, age, date of birth, or photograph as being 21 or older or obtain or attempt to obtain liquor, malt, or brewed beverage by using the identification card of another or by using an identification card that has not been lawfully issued to or in the name of the person who possesses the card.

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$300</td>
<td>0–$500</td>
<td>0–$500</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–1 year</td>
<td>0–1 year</td>
</tr>
<tr>
<td>License Suspension</td>
<td>90 days</td>
<td>1 year</td>
<td>2 years</td>
</tr>
</tbody>
</table>

Public Drunkenness
It is illegal to appear in any public place under the influence of alcohol to the degree that you may endanger yourself or other persons or property, or annoy others in your vicinity.

<table>
<thead>
<tr>
<th>Penalty</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>0–$500</td>
<td>0–$1000</td>
<td>0–$1000</td>
</tr>
<tr>
<td>Jail</td>
<td>0–90 days</td>
<td>0–90 days</td>
<td>0–90 days</td>
</tr>
</tbody>
</table>

Driving Under the Influence (DUI)
It is illegal for anyone under 21 to drive a vehicle with a blood alcohol content of .02 or higher, and it is illegal for those 21 and older to drive with a blood alcohol content of .08 or higher. A first-time offense individual, under certain circumstances, may qualify for an Accelerated Rehabilitative Disposition (ARD) program. If a person is convicted of a DUI when under 21, with a blood alcohol content below .16%, possible penalties include:

<table>
<thead>
<tr>
<th>Penalty*</th>
<th>1st Offense</th>
<th>2nd Offense</th>
<th>Subsequent Offense</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fine</td>
<td>$500-$5,000</td>
<td>$750-$5,000</td>
<td>$1,500-$10,000</td>
</tr>
<tr>
<td>Jail</td>
<td>48 hours - 6 months</td>
<td>30 days - 6 months</td>
<td>90 days - 5 years</td>
</tr>
<tr>
<td>License Suspension</td>
<td>1 year</td>
<td>1 year</td>
<td>1.5 years</td>
</tr>
<tr>
<td>Other:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alcohol Highway Safety School</td>
<td>1 year Ignition Interlock License</td>
<td>1 year Ignition Interlock License</td>
<td></td>
</tr>
<tr>
<td>Court Reporting Network File</td>
<td>Alcohol Highway Safety School</td>
<td>Court Reporting Network File</td>
<td></td>
</tr>
<tr>
<td>Court Reporting Network File</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Penalties differ based on age, blood alcohol content and other factors.

Note: If a student is from a state other than PA and the home state is part of the national compact on DUI enforcement (46 states are), the student must fulfill these penalties in PA and his/her license from the home state will be suspended, if applicable.

Furnishing Alcohol to Minors
It is illegal to knowingly sell, furnish, or purchase with the intent to sell or furnish, any liquor, malt or brewed beverage to a person who is less than 21 years of age. You can be convicted of furnishing alcohol even if you are under age 21. The fine for first offense is at least $1,000 and second or more is $2,500. Jail is up to one year for all.

State College, PA Ordinances
Open Container Ordinance
It is illegal to have an open container of alcohol in any public parking lot or public parking garage, public street, public sidewalk, public alley, or public park in State College. Violations result in fines of not less than $250 for the first offense; $500 for the second offense, and not less than $1,000 for any subsequent offenses in any 120-day period plus court costs, or 30 days in prison if fines and costs are not paid.
Public Urination and Defecation Ordinance
It is illegal to urinate or defecate in/on a public place, private property where the public is admitted; private property without consent of the owner. It is illegal to urinate or defecate in any public place other than in an appropriate sanitary facility or fail to clean, remove, or dispose of it properly. Violations are summary offenses with a fine of not less than $750 for the first offense and $1,000 for any subsequent offense plus court costs for each violation.

Penn State’s Alcohol and Illegal Substances Policy in the Residence Halls
1. The possession or use of alcoholic beverages is prohibited in all Penn State on-campus undergraduate residence hall buildings, including Nittany Apartments and Eastview Terrace.

2. It is a violation of state law and University policy for a student under 21 years of age to attempt to purchase, consume, possess, or transport alcoholic beverages. It is unlawful to sell, furnish, and give alcoholic beverages or to permit alcoholic beverages to be sold, furnished, or given to any minor.

3. It is against residence hall policy for there to be any tailgating activities in the residential quad areas or residence hall parking lots where alcoholic beverages are being served on any football game/event weekend including all home football games, Football Eve, Fourth Fest, and the spring Blue-White Weekend. Students tailgating with alcoholic beverages in these defined areas will be confronted and will likely be charged with “open containers in an unauthorized area.”

4. Residents will be held responsible for activities that occur in their rooms, and will be referred to the Office of Residence Life, the Office of Student Conduct, and/or University Police if guests are violating the on-campus alcohol policies listed above.

5. Failure to comply with the direction of or to present identification to a University Official acting in the performance of their duties is a violation of the Student Code of Conduct and will result in a referral to the Office of Residence Life or the Office of Student Conduct.

6. It is against the Code of Conduct to supply false information, such as name, age, etc. to University Officials who are acting in the performance of their duties.

Illegal Substances (Drugs)
1. It is a violation of state and University policy to illegally possess, use, distribute, manufacture, sell or be under the influence of other drugs. Students who violate this policy will be referred to the Office of Residence Life, the Office of Student Conduct, and/or University Police.

2. It is against residence hall policy for a student to be in a residential area (room, common area, common building, building entryway, or quad area immediately adjacent to the residence halls) and in the presence of an illegal substance. Students who are in the presence of an illegal substance in these areas will be referred to the Office of Residence Life, the Office of Student Conduct, and/or University Police.

The complete residence hall policy about alcohol can be found at: housing.psu.edu/residence-halls-eastview-terrace#policies

The Student Rights and Responsibility section (page 24) provides additional insight into the Code of Conduct.

Penn State SAFE and Penn State AWARE are interactive, online programs incoming students are required to complete. Penn State SAFE provides information about alcohol, the alcohol laws in Pennsylvania, and Penn State’s alcohol and other drug policy. Penn State AWARE provides information about sexual assault, the sexual violence laws in Pennsylvania, and Penn State’s resources for victims of sexual violence.

Students should complete Part 1 of Penn State SAFE and all of Penn State AWARE by:

- June 29, 2016 (summer students)
- August 22, 2016 (fall students)
- January 9, 2017 (spring students)

Visit edge.psu.edu/firstyear for details.

Family version: edge.psu.edu/firstyear/parents.shtml

“A large component of being a Penn Stater is not only holding yourself accountable, but holding others around you accountable. Penn State’s Alma Mater states, ‘May no act of ours bring shame.’ It’s a motto by which every student must abide. When students graduate from Penn State they go on to serve society in varying ways, but this principle lives on in the hearts of every Nittany Lion.”

- Carolyn H.
  College of Nursing
Penn State University Police and Public Safety

Law Enforcement on Campus
University Police are responsible for the protection of students, faculty, staff and guests of Penn State. Officers are also charged with the protection of life, property and maintenance of order on the University Park campus as well as the enforcement of all Pennsylvania laws and University regulations.

University Police Officers have full law enforcement authority and criminal investigative responsibility for the campus. University Police Officers are commissioned under the Administrative Code of 1929 and the Municipal Police Officers Education and Training law (Act 120 of 1974) and have the same authority as municipal police officers in the Commonwealth, being authorized to carry firearms and are empowered to make arrests.

The department consists of 51 armed, sworn Police Officers and supervisory staff, nine Assistant Police Officers, six Police Dispatchers, and one Property Protection Guard. These employees provide protection and service 24 hours a day, 365 days a year. Police Officers are assigned to mobile, motorcycle, bicycle, and foot patrols. In addition to the full-time staff, student Auxiliary Officers aid in fulfilling the mission. Students are used most frequently for security services and special events. Auxiliary Police is a uniformed student division within the University Police.

Physical Security
University Police and the Office of Physical Plant partner together in the program which provides professional security and fire alarm protection services to the University community consistent with the University’s mission, culture, and resources in order to facilitate a safe and secure campus environment.

Reporting Crimes
Unless citizens report crimes promptly, participate in and support crime prevention efforts, the criminal justice system operates under a severe handicap. If crimes are never reported, little can be done to help other members of the community from becoming victims. The University community can be much safer with assistance. Report unusual activity to the police immediately. To report a crime, call University Police at 814-863-1111 or report a crime anonymously through Report-A-Crime at www.police.psu.edu.

Emergency Telephones
To assist with expedient reporting, emergency phones have been installed at various locations around campus. A direct line to University Police is available on the phones located outside most residence halls. These two types of phones require the user to either lift the receiver or push a red button. Once the phone is activated, it will immediately ring at University Police. The location will then be recorded and action will be taken.

Safe Walk Service
The Safe Walk Service 814-865-WALK (9255) is designed to provide walking accompaniment to Penn State students, faculty, and staff who may feel unsafe walking alone on campus at night. Mobile transport may also be provided to augment the walking service, when appropriate. The Safe Walk Service operates out of the Auxiliary Police, which is a uniformed student division within the University Police. Uniformed student employees who carry police radios, will walk Penn State students, faculty, and staff from one on-campus location to another, and to within reasonable walking distance off-campus. Accompaniments are available from dusk to dawn 365 days a year. Mobile transports will be sent at the discretion of the Safe Walk Dispatcher and are free of charge. Reasons for sending a mobile transport may include, but are not limited to, location of the caller and the distance to the destination, availability of walkers, and weather conditions. Mobile transports are generally limited to a one-mile radius of central campus.

PSUAlert
PSUAlert is an emergency notification service for Penn State students, faculty, and staff that allows the University to send text and/or voice messages to your cell phone in the event of an emergency (such as campus emergencies, weather-related closings, delays, and other alerts). After your student has registered for their Penn State access account, encourage them to add their cell phone number and other emergency contact information to PSUAlert by visiting psualert.psu.edu. All students, faculty, and staff automatically will receive PSUAlert messages at their Penn State email address. Parents and families may follow PSUAlerts on Twitter or Facebook or visit news.psu.edu/PSUAlert-social.

Crime Statistics
Criminal statistics are reported to the Pennsylvania State Police for annual publication in Crime in Pennsylvania, the Uniform Crime Report of the Commonwealth. The statistics are also available in the U.S. Department of Justice Publication, Crime in the United States, which is available at all public libraries and most law enforcement agencies within the United States. Crime Statistics are also available by writing to University Police, The Pennsylvania State University, 30 Eisenhower Parking Deck, University Park, PA 16802-2116, or can be accessed on the internet at www.police.psu.edu.

Emergency Planning and Procedures
The University has developed plans to address emergencies that could impact operations. These include plans for power outages, inclement weather, acts of terrorism or aggression, and infectious diseases through coordination with local agencies and organizations. As an ongoing process, these plans are updated to address necessary provisions for students, faculty, and staff.
## Crime Statistics: Clery Data

The following annual security report provides crime statistics for selected crimes that have been reported to local police agencies or to campus security authorities. The statistics reported here generally reflect the number of criminal incidents reported to the various authorities. The statistics reported for the sub-categories on liquor laws, drug laws, and weapons offenses represented the number of people arrested or referred to campus judicial authorities for respective violations, not the number of offenses documented. This report complies with 20 U.S. Code Section 1092 (f).

### Offenses

<table>
<thead>
<tr>
<th>Year</th>
<th>On-Campus Property</th>
<th>Public Property</th>
<th>Non-Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total On-Campus</td>
<td></td>
</tr>
<tr>
<td>2012</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2013</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2014</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

#### Murder/Non-negligent Manslaughter
- 2012: 0
- 2013: 0
- 2014: 0

#### Negligent Manslaughter
- 2012: 0
- 2013: 0
- 2014: 0

#### Sex Offenses - Forcible*
- 2012: 16 56 1 6 8 17 1 10
- 2013: 9 12 0 12 0
- 2014: 7 11 0 2 2

#### Sex Offenses - Non-forcible
- 2012: 0 0 0 0 0 0 0 0
- 2013: 0 0 0 0 0 0 0 0
- 2014: 0 0 0 0 0 0 0 0

#### Rape
- 2012: 0 0 0 0 0 0 0 0
- 2013: 0 0 0 0 0 0 0 0
- 2014: 0 0 0 0 0 0 0 0

#### Fondling
- 2012: 0 0 0 0 0 0 0 0
- 2013: 0 0 0 0 0 0 0 0
- 2014: 0 0 0 0 0 0 0 0

#### Statutory Rape
- 2012: 0 0 0 0 0 0 0 0
- 2013: 0 0 0 0 0 0 0 0
- 2014: 0 0 0 0 0 0 0 0

#### Incest
- 2012: 0 0 0 0 0 0 0 0
- 2013: 0 0 0 0 0 0 0 0
- 2014: 0 0 0 0 0 0 0 0

#### Robbery
- 2012: 0 2 0 0 0 0 0 0
- 2013: 0 0 0 0 0 0 0 0
- 2014: 0 0 0 0 0 0 0 0

#### Aggravated Assault
- 2012: 5 12 1 2 7 19 2 0 4 10 1 3 0
- 2013: 32 42 0 4 8
- 2014: 32 42 0 4 8

#### Burglary
- 2012: 38 48 0 9 31 40 0 13 32 42 0 4 8
- 2013: 216 315 12 9 0
- 2014: 216 315 12 9 0

#### Motor Vehicle Theft
- 2012: 0 1 0 0 0 3 2 1 0 4 1 0 2
- 2013: 852 871 2 2 723 744 1 1 0
- 2014: 852 871 2 2 723 744 1 1 0

#### Arson
- 2012: 2 3 0 0 7 9 0 2 8 12 0 4 8
- 2013: 216 315 12 9 0
- 2014: 216 315 12 9 0

#### VAWA Offenses

<table>
<thead>
<tr>
<th>Year</th>
<th>On-Campus Property</th>
<th>Public Property</th>
<th>Non-Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Residence Hall</td>
<td>Total On-Campus</td>
<td></td>
</tr>
<tr>
<td>2012</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2013</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2014</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

#### Domestic Violence
- 2012: 2 2 0 0
- 2013: 0 1 0 0
- 2014: 0 1 0 0

#### Dating Violence
- 2012: 3 3 0 0
- 2013: 6 12 0 1 0
- 2014: 6 12 0 1 0

#### Stalking
- 2012: 1 1 0 0
- 2013: 2 9 1 0 0
- 2014: 2 9 1 0 0

#### Arrests

<table>
<thead>
<tr>
<th>Year</th>
<th>Weapons</th>
<th>Drugs</th>
<th>Alcohol</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>0 0 0 0</td>
<td>147 222 15 5</td>
<td>196 646 77 27</td>
</tr>
<tr>
<td>2013</td>
<td>0 1 0 0</td>
<td>247 332 0 0</td>
<td>723 744 1 1 0</td>
</tr>
<tr>
<td>2014</td>
<td>0 1 0 0</td>
<td>247 332 0 0</td>
<td>723 744 1 1 0</td>
</tr>
</tbody>
</table>

#### Referrals

<table>
<thead>
<tr>
<th>Year</th>
<th>Weapons</th>
<th>Drugs</th>
<th>Alcohol</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>0 0 0 0</td>
<td>243 347 0 2</td>
<td>852 871 2 2</td>
</tr>
<tr>
<td>2013</td>
<td>0 0 0 0</td>
<td>247 332 0 0</td>
<td>723 744 1 1 0</td>
</tr>
<tr>
<td>2014</td>
<td>0 0 0 0</td>
<td>247 332 0 0</td>
<td>723 744 1 1 0</td>
</tr>
</tbody>
</table>

#### Hate Crimes

<table>
<thead>
<tr>
<th>Year</th>
<th>Murder/Non-negligent Manslaughter</th>
<th>Sex Offenses - Forcible</th>
<th>Sex Offenses - Non-forcible</th>
<th>Robbery</th>
<th>Aggravated Assault</th>
<th>Burglary</th>
<th>Motor Vehicle Theft</th>
<th>Arson</th>
<th>Larceny</th>
<th>Simple Assault</th>
<th>Intimidation</th>
<th>Vandalism</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
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<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td></td>
</tr>
<tr>
<td>2013</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
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<td>0 0 0 0 0 0</td>
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<td></td>
</tr>
<tr>
<td>2014</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
<td>0 0 0 0 0 0</td>
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</tr>
</tbody>
</table>

**Hate Crime Key:** (D) Disability, (E) Ethnicity, (Ra) Race, (Re) Religion, (S) Sexual Orientation, (G) Gender, (N) National Origin, (GI) Gender Identity
Behavioral Threat Management
In order to extend our efforts on emergency preparedness and prevention, Penn State has established a Behavioral Threat Management Team. The objective of the Behavioral Threat Management Team (BTMT) is to put in place a structured process for evaluating potentially threatening situations that occur at the University. The team is comprised of multi-disciplinary members from around the University community. If you would like further information about the BTMT, please visit their website at [BTMT.psu.edu](http://BTMT.psu.edu).

Crime Prevention Programs
In an effort to promote community awareness, it is the desire of University Police to establish a working relationship with the Penn State community. This is accomplished through a variety of public education programs and services. To request a program, please contact the Crime Prevention and Community Education Office at 814-865-5871. Some of the programs and services that University Police offer are:

- **Acts of Intolerance Jeopardy Game**: This interactive Jeopardy game is a fun way to encourage students to participate in teams and learn about racism, sexism, ableism, and religious oppression.

- **Alcohol Awareness**: A presentation is given on the effects of alcohol and the laws and consequences. Fatal vision goggles are used as part of this presentation.

- **Bicycle Rodeos**: Bicycle officers provide information on bicycle rules and safety, as well as demonstrating various riding techniques.

- **Blurred Lines/DUI Awareness**: A presentation is given on Driving under the Influence (DUI), including laws, detection, arrest procedures, and prosecution. Participants are able to observe officers demonstrate actual field sobriety tests that are given to intoxicated motorists in the course of the officer’s duty.

- **Domestic Violence**: The program provides awareness and statistical information on the common challenges victims face with relationship/domestic violence.

- **Drug and Alcohol Match Game**: This interactive game is a fun way to encourage students to participate and learn about drug and alcohol use.

- **Drug Awareness and Recognition**: The program focuses on the various narcotics that are used, their effects on persons and society, laws governing narcotics and various statistics in regards to usage and costs to society.

- **Identity Theft**: Officers will present information and precautions to be taken to minimize the risk of becoming the victim of identity theft.

- **Office Interviews on Any Topic**: Officers are available for interview by persons seeking information for speeches, papers, or news articles. Appointments are preferred.

- **Operation ID/Engraving**: University Police provide engraving tools and instruction to persons interested in marking and identifying valuable items.

Rape Aggression Defense (RAD): RAD is a comprehensive self-defense system for women. The program includes awareness, prevention, risk reduction and avoidance, as well as options available to women during a confrontation or attack.

**Ride-A-Long**: Participants may ride or walk with an officer on routine patrol for up to a two-hour period to gain firsthand knowledge of police procedures and operations.

**Self Awareness & Familiarization Exchange (SAFE)**: University Police provide SAFE, a self defense awareness and familiarization exchange for women. It is taught by certified SAFE instructors. It is not a physical defense program, but rather a method of distributing crime prevention information for individual study.

**Sexual Assault Prevention**: Issues involving sexual assault and corresponding relevant statistics are presented.

**Stay Safe: Surviving an Active Shooter**: None of us want to be confronted by a person with a gun on campus, but campus shootings do happen. What would you do if you heard shots coming from outside of your classroom or worse yet, what if someone with a gun came into your classroom or office and began to fire? Would you know what to do? How to act? How to deal with your fears so you could save your own life and the lives of those around you? In an emergency situation, it is best to stay calm and be prepared. Participants who attend this program will know how to answer these questions or where to find the necessary resources.

**Theft Prevention**: Officers will present information and precautions to be taken to minimize the risk of becoming the victim of theft.

**Your Law Enforcement on Campus**: Officers are available to discuss police procedures and services available from the department.

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**Frequently Asked Questions**

**Where is the University Police Department located?**
University Police is located in the Eisenhower Parking Deck.

**Should students call 911 or 3-1111 in an emergency?**
By calling 911 or 3-1111 students can summon police, fire, and/or EMS assistance to their location.

**What if students have a question about campus safety?**
University Police is open 24 hours a day, 365 days a year. At all times, there is a supervisor on duty. University Police can be reached at 814-863-1111 (emergency) and 814-865-1864 (business).

**What resources are available for victims of crime?**
University Police has a Victim Resource Officer who specializes in assisting victims of crime with finding the programs and services that are available here at Penn State. Contact the Victim Resource Officer, Detective Vicki Litzinger at 814-863-0823.
## University Resources

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<td>814-865-4700</td>
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<td>Parents Program</td>
<td>parents.psu.edu</td>
<td>814-863-1313</td>
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<td>Bursar</td>
<td>bursar.psu.edu</td>
<td>814-865-6528</td>
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<td>Student Aid</td>
<td>studentaid.psu.edu</td>
<td>814-865-6301</td>
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<td><strong>Academic Resources</strong></td>
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<td>Division of Undergraduate Studies</td>
<td>dus.psu.edu</td>
<td>814-865-7576</td>
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<td>Global Programs</td>
<td>global.psu.edu</td>
<td>814-865-7681</td>
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<td>Educational Equity</td>
<td>equity.psu.edu</td>
<td>814-865-5906</td>
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<td>Information Technology Services</td>
<td>its.psu.edu</td>
<td>814-863-1035</td>
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<td>Media &amp; Technology Support Services</td>
<td>libraries.psu.edu/psul/mtss.htm</td>
<td>814-865-5400</td>
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<td>Multicultural Resource Center</td>
<td>equity.psu.edu/mrc</td>
<td>814-865-1773</td>
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<td>Penn State Learning</td>
<td>pennstatelearning.psu.edu</td>
<td>814-865-1841</td>
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<tr>
<td>Registrar</td>
<td>registrar.psu.edu</td>
<td>814-865-6357</td>
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<tr>
<td>Schreyer Honors College</td>
<td>shc.psu.edu</td>
<td>814-863-2635</td>
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<td>Software at Penn State</td>
<td>software.psu.edu</td>
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<td>Disability Services</td>
<td>equity.psu.edu/ods</td>
<td>814-863-1807</td>
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<td>Summer Session</td>
<td>psu.edu/summersession</td>
<td>814-863-4174</td>
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<td>University Libraries</td>
<td>libraries.psu.edu</td>
<td>814-865-6368</td>
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<td>Veterans Programs</td>
<td>equity.psu.edu/veterans</td>
<td>814-863-0465</td>
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<td>24 Hour Crisis: CAN HELP Line</td>
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<td>800-643-5432 (24 hrs)</td>
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<td>Counseling &amp; Psychological Services (CAPS)</td>
<td>studentaffairs.psu.edu/counseling</td>
<td>814-863-0395</td>
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<td>Emergencies: Ambulance, Fire, and Police</td>
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<td>911 or 3-1111</td>
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<tr>
<td>University Police (Non-Emergency)</td>
<td><a href="http://www.police.psu.edu">www.police.psu.edu</a></td>
<td>814-865-1864</td>
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<td>University Health Services</td>
<td>studentaffairs.psu.edu/health</td>
<td>814-865-6556</td>
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<td><strong>Campus Life</strong></td>
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<td>Adult Learner Programs and Services</td>
<td>studentaffairs.psu.edu/adults</td>
<td>814-863-7378</td>
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<td>Campus Recreation</td>
<td>studentaffairs.psu.edu/recreation</td>
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<td>Career Services</td>
<td>studentaffairs.psu.edu/career</td>
<td>814-865-2377</td>
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<td>Center for Character, Conscience and Public Purpose</td>
<td>studentaffairs.psu.edu/thecenter</td>
<td>814-867-6402</td>
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<td>Center for Spiritual and Ethical Development</td>
<td>studentaffairs.psu.edu/spiritual</td>
<td>814-865-6548</td>
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<td>Center for Women Students</td>
<td>studentaffairs.psu.edu/womenscenter</td>
<td>814-863-2027</td>
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<td>Fraternity &amp; Sorority Life</td>
<td>greeks.psu.edu</td>
<td>814-863-8065</td>
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<td>Housing &amp; Food Services</td>
<td>housing.psu.edu</td>
<td>814-865-7501</td>
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<td>LGBTQ+ Student Resource Center</td>
<td>studentaffairs.psu.edu/lgbtqa</td>
<td>814-863-1248</td>
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<td>Off-Campus Living</td>
<td>studentaffairs.psu.edu/offcampus</td>
<td>814-865-2346</td>
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<td>Paul Robeson Cultural Center</td>
<td>studentaffairs.psu.edu/cultural</td>
<td>814-865-1779</td>
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<td>Residence Life</td>
<td>studentaffairs.psu.edu/reslife</td>
<td>814-863-1710</td>
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<td>Student Activities</td>
<td>studentaffairs.psu.edu/hub/studentactivities</td>
<td>814-863-4624</td>
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<td>Student and Family Services</td>
<td>studentaffairs.psu.edu/familyservices</td>
<td>814-863-4926 (Office) 814-863-2020 (Crisis Line)</td>
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<td>Student Conduct</td>
<td>studentaffairs.psu.edu/conduct</td>
<td>814-863-0342</td>
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<td>Student Legal Services</td>
<td>studentaffairs.psu.edu/legalservices</td>
<td>814-867-4388</td>
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<td>Union and Student Activities</td>
<td>studentaffairs.psu.edu/hub</td>
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<td>Athletic Ticket Office</td>
<td>gopsports.com/tickets</td>
<td>814-863-1000 or Toll Free 800-648-8269</td>
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<td>Bryce Jordan Center</td>
<td>bjc.psu.edu</td>
<td>814-863-5500</td>
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<tr>
<td>Center for the Performing Arts</td>
<td>cpa.psu.edu</td>
<td>814-863-0255 or Toll Free 800-278-7849</td>
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<td><strong>Transportation &amp; Lodging</strong></td>
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<td>Parking Office</td>
<td>transportation.psu.edu</td>
<td>814-865-1436</td>
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<tr>
<td>Visitor’s Bureau</td>
<td>visitpennstate.org</td>
<td>814-231-1400 or Toll Free 800-358-5466</td>
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<td><strong>Other Resources</strong></td>
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<td>Id+ Office</td>
<td><a href="http://www.idcard.psu.edu">www.idcard.psu.edu</a></td>
<td>814-865-7590</td>
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<tr>
<td>Penn State Bookstore</td>
<td>psu.bncollege.com</td>
<td>814-863-0205</td>
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<tr>
<td>Penn State Parents Fund</td>
<td>giveto.psu.edu/parentsfund</td>
<td>814-865-6533</td>
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</table>
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Become Familiar with Campus | Make Friends
Connect with Faculty | Learn Penn State Traditions
Acclimate to the Penn State Community

Signature Events:
President’s New Student Convocation
College Dean’s Meetings | Involvement Fair
Be a Part From the Start | Nittany Block Party
Residence Hall Community Events

Dates:
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Kimberly A. Neely
Director of Development
Office of Parent Philanthropy
kan2@psu.edu
814-865-6533

Penn State is our family school. While neither of us attended Penn State, our two sons, Randy and JJ, have had unique and amazingly impactful experiences as undergraduates at the University. As a world-class academic institution, Penn State provides students with excellent opportunities both inside and outside of the classroom. We have partnered with the Penn State Parents Fund to support these experiences, and we are proud to say that ‘We Are’ a Penn State family.

Judy and Jay Falk, parents of Randy Falk ’14 Bus and Jefferson Falk ’19 Agr

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TEXTBOOK FAQS

1. When should I order my textbooks? Should I wait until classes start?
   A. Buying or renting your textbooks as early as possible ensures that you get the best price.

2. What is the difference between a “required package” and a “package component”? Do I need to buy both?
   A. You do not need to buy both! The package components make up the required package. If you are unsure please check with a bookseller.

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